

To Our Neurosurgery Patients

Your safety and health is our first concern.

The coronavirus pandemic has been a stressful and challenging time for all of us. Many of our patients have questions and concerns about their appointment. We want to share the steps we are taking to keep you safe and what to expect when you arrive for your appointment. We are committed to making your visit as safe, clean, comprehensive, and fast as possible.

HERE'S WHAT WE'RE DOING TO KEEP YOU SAFE

1. Universal Masking



All patients, visitors, physicians and staff will wear masks at all times. If you do not bring a mask, we will provide one.

2. COVID Screening



All patients, visitors, physicians and staff are screened for a temperature and COVID-19 symptoms or exposure.

3. Physical Distancing



4. Enhanced Cleaning

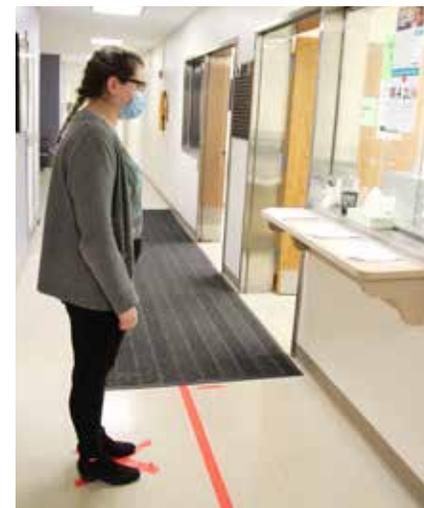


We have increased cleaning of the entire building, especially high-touch surfaces like waiting room chairs. All exam rooms are cleaned thoroughly between each patient appointment.

5. New Visitor Policy



Visitors are limited to one per patient and will not go with patients into the exam rooms. Visitors will be asked to wait in their vehicle if possible.



Throughout the clinic, seating has been adjusted to keep 6 feet of distance and red Xs are on the floor throughout the building to mark a safe distance from others.

WHAT CAN YOU DO TO PREPARE FOR YOUR VISIT?



Bring a fully charged cell phone.

We may need to call or message your cell phone to contact you.



Call ahead if you are sick.

If you know you are COVID+ or are experiencing symptoms, please call ahead of your appointment. [312-355-0510](tel:312-355-0510).



Arrive on time.

Please try to arrive on time for your appointment, and no more than 15 minutes earlier. If you are too early, or late, we may ask you to return and wait in a vehicle.



Practice good hygiene.

Wash your hands frequently, stay 6 feet away from people outside your household, and avoid touching your face.

If you are running late, please call us at [312-355-0510](tel:312-355-0510) before entering the building.



Virtual Telehealth May Be An Option

For patients with non-urgent problems you may be able to see a physician at home with a virtual telehealth appointment. If you are interested in a telehealth appointment, please contact our office to see if you are a good candidate.

For any questions, or to schedule an appointment, please call [312-355-0510](tel:312-355-0510) or visit: <https://hospital.uillinois.edu/request-an-appointment>

