The Anesthesiology Milestone Project

A Gaint Initiative of
The Accreditation Council for Graduate Medical Education
and
The American Board of Anesthesiology





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The Milestones are designed only for use in evaluation of resident physicians in the context of their participation in ACGME-accredited residency or fellowship programs. The Milestones provide a framework for the assessment of the development of the resident physician in key dimensions of the elements of physician competency in a specialty or subspecialty. They neither represent the entirety of the dimensions of the six domains of physician competency, nor are they designed to be relevant in any other context.

Anesthesiology Milestone Group

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Milestone Reporting

This document presents milestones designed for programs to use in semi-annual review of resident performance and reporting to the ACGME. Milestones are knowledge, skills, attitudes, and other attributes for each of the ACGME competencies organized in a developmental framework from less to more advanced. They are descriptors and targets for resident performance as the resident moves from entry into residency through graduation. In the initial years of implementation, the Review Committee will examine Milestone performance data for each program's residents as one element in the Next Accreditation System (NAS) to determine whether residents overall are progressing.

For each reporting period, review and reporting will involve selecting the level of milestones that best describes each resident's current performance level in relation to these milestones. Milestones are arranged into numbered levels. Selection of a level implies that the resident substantially demonstrates the milestones in that level, as well as those in lower levels (see the diagram on page v). A general interpretation of levels for anesthesiology is below:

- **Level 1:** The resident demonstrates milestones expected of a resident who has completed one post-graduate year of education in either an integrated anesthesiology program or another preliminary education year prior to entering the CA1 year in anesthesiology.
- **Level 2:** The resident demonstrates milestones expected of a resident in anesthesiology residency prior to significant experience in the subspecialties of anesthesiology.
- **Level 3:** The resident demonstrates milestones expected of a resident after having experience in the subspecialties of anesthesiology.
- **Level 4:** The resident substantially fulfills the milestones expected of an anesthesiology residency, and is ready to transition to independent practice. This level is designed as the graduation target.
- **Level 5:** The resident has advanced beyond performance targets defined for residency, and is demonstrating "aspirational" goals which might describe the performance of someone who has been in practice for several years. It is expected that only a few exceptional residents will reach this level for selected milestones.

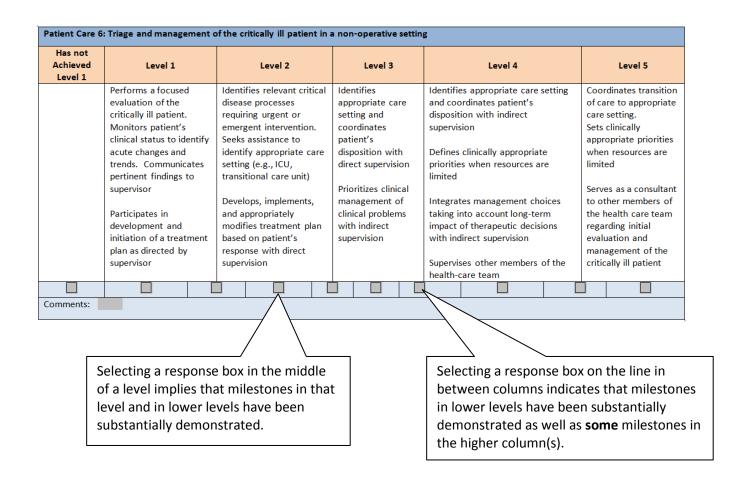
Additional Notes

Level 4 is designed as the graduation *target* but does *not* represent a graduation *requirement*. Making decisions about readiness for graduation is the purview of the residency program director (see the FAQ, "Can a resident graduate if he or she does not reach every milestone?" in the Frequently Asked Questions document posted on the Next Accreditation System section of the ACGME website for further discussion of this issue). Study of milestone performance data will be required before the ACGME and its partners will be able to determine whether Level 4 milestones and milestones in lower levels are in the appropriate level within the developmental framework, and whether milestone data are of sufficient quality to be used for departmental and accreditation decisions.

Some milestone descriptions include statements about performing independently. These activities must follow ACGME supervision guidelines. For example, a resident who performs a procedure or takes independent call must, at a minimum, be supervised through oversight.

The diagram below presents an example set of milestones for one sub-competency in the same format as the milestone report worksheet. For each reporting period, a resident's performance on the milestones for each sub-competency will be indicated by:

- selecting the level of milestones that best describes the resident's performance in relation to those milestones or
- selecting the "Has not Achieved Level 1" option



ANESTHESIOLOGY MILESTONES ACGME Report Worksheet

Has not Achieved Level 1	Level 1	Level 2		Level 3			Level 4			Level 5
	Performs general histories and physical examinations Identifies clinical issues relevant to anesthetic care with direct supervision Identifies the elements and process of informed consent	Identifies disease processe and medical issues relevan to anesthetic care Optimizes preparation of non-complex patients receiving anesthetic care Obtains informed consent for routine anesthetic care discusses likely risks, benefits, and alternatives i a straightforward manner; responds appropriately to patient's or surrogate's questions; recognizes when assistance is needed	relevente aness need ident clinical their aness need substants of particular care supe obtainfor tailor care clinical care clinical care of the control of t	ifies disease esses and med rgical issues ant to subspec chetic care; ma guidance in ifying unusual al problems ar implications for chesia care mizes preparat tients with core ems or requiri pecialty anesth with indirect rvision ins appropriate med consent red to subspec or complicated al situations we ect supervision	cialty ay ion mplex ing nesia e ialty	comple patien major anesth condit indepersion of comil patien condit indepersion of condit condit condit condit condit condit condit	endence lizes preparational endence lis appropried consert d to subspressional	rally-ill missing t impact with ration itically- iate nt pecialty ted	Indepe a consumember care te optima prepara	ndently serves a ultant to other ers of the health am regarding I pre-anesthetic ation ently ensures formed consent chensive and ses patient and

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Formulates patient care	Formulates anesthetic plans	Formulates anesthetic	Formulates and tailors	Independently
	plans that include	for patients undergoing	plans for patients	anesthetic plans that	formulates anesthetic
	consideration of	routine procedures that	undergoing common	include consideration of	plans that include
	underlying clinical	include consideration of	subspecialty procedures	medical, anesthetic, and	consideration of
	conditions, past medical	underlying clinical	that include	surgical risk factors and	medical, anesthetic, ar
	history, and patient,	conditions, past medical	consideration of	patient preference for	surgical risk factors, as
	medical, or surgical risk	history, patient, anesthetic,	medical, anesthetic, and	patients with complex	well as patient
	factors	and surgical risk factors,	surgical risk factors, and	medical issues	preference, for comple
		and patient choice	that take into	undergoing complex	patients and procedur
	Adapts to new settings		consideration a patient's	procedures with	
	for delivery of patient	Conducts routine	anesthetic preference	conditional	Conducts complex
	care	anesthetics, including		independence	anesthetic manageme
		management of commonly	Conducts subspecialty		independently
		encountered physiologic	anesthetics with indirect	Conducts complex	
		alterations associated with	supervision, but may	anesthetics with	
		anesthetic care, with	require direct	conditional	
		indirect supervision	supervision for more	independence; may	
			complex procedures and	supervise others in the	
		Adapts to new settings for	patients	management of complex	
		delivery of anesthetic care		clinical problems	

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Recognizes and initiates management of common pain states; seeks advice for management of pain that does not respond to routine therapies	Manages uncomplicated peri-procedural pain with indirect supervision; requires direct supervision for complex pain situations	Manages complex periprocedural pain with indirect supervision; consults with a pain medicine specialist when appropriate	Manages complex periprocedural pain for all patients, including those with chronic pain, with conditional independence Recognizes the need to consult a pain medicine specialist to address complex pain management issues or co-existing chronic pain states that are not responsive to usual management strategies	Independently manages periprocedural pain states

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Performs patient assessments and identifies complications associated with patient care; begins initial management of complications with direct supervision	Performs post-anesthetic assessment to identify complications of anesthetic care; begins initial management of perianesthetic complications with direct supervision	Identifies and manages peri-anesthetic complications unique to subspecialty or medically complex patients, and requests appropriate consultations with indirect supervision	Identifies and manages all perianesthetic complications with conditional independence	Independently identifies and manages all perianesthetic complications

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Recognizes acutely ill or medically deteriorating patients; initiates basic medical care for common acute events; calls for help appropriately	Constructs prioritized differential diagnoses that include the most likely etiologies for acute clinical deterioration; initiates treatment with indirect supervision and seeks direct supervision appropriately	Identifies and manages clinical crises with indirect supervision; may require direct supervision in complex situations	Identifies and manages clinical crises appropriately with conditional independence; assumes increasing responsibility for leadership of crisis response team	Coordinates crisis team response

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Performs a focused	Identifies relevant critical	Identifies appropriate care	Identifies appropriate care	Coordinates transition
	evaluation of the	disease processes	setting and coordinates	setting and coordinates	of care to appropriate
	critically-ill patient;	requiring urgent or	patient's disposition with	patient's disposition with	care setting; sets
	monitors patient's	emergent intervention;	direct supervision	indirect supervision	clinically appropriate
	clinical status to identify	seeks assistance to			priorities when
	acute changes and	identify appropriate care	Prioritizes clinical	Defines clinically	resources are limited
	trends; communicates	setting (e.g., ICU,	management of clinical	appropriate priorities when	
	pertinent findings to	transitional care unit)	problems with indirect	resources are limited	Serves as a consultant
	supervisor		supervision		to other members of
		Develops, implements,		Integrates management	the health care team
	Participates in	and appropriately		choices taking into account	regarding initial
	development and	modifies treatment plan		long-term impact of	evaluation and
	initiation of a treatment	based on patient's		therapeutic decisions with	management of the
	plan as directed by	response with direct		indirect supervision	critically-ill patient
	supervisor	supervision			
				Supervises other members	
				of the health care team	

Has not Achieved Level 1	Level 1	Level 2		Level 3		Level 4		Lev	el 5
	Performs targeted history and physical examination for patients with pain, including the use of common pain scales Initiates non- interventional, routine therapy for common pain problems with indirect supervision	Diagnoses common acute and chronic pair syndromes; evaluates efficacy of current medication regiment Implements non-interventional pain treatment plans with indirect supervision Performs simple interventional pain procedures (e.g., trigg point injections, scar injections, lumbar interlaminar epidural steroid injection [ESI], intravenous [IV] region blocks) with direct supervision Identifies structures seen on ultrasound an basic fluoroscopy	d d c id d d d d d d d d d d d d d d d d	formulates differential liagnoses of acute and hronic pain syndromes; dentifies appropriate liagnostic evaluation participates in complex procedures (e.g., thoracic is), medial branch plocks, radiofrequency procedures, sympathetic plocks) for alleviating for alleviating for the procedures in the procedures of the pro	acute junior health condit Consu anestl regard appro	s consultant for pain managemen residents and other care providers with non-hesiologist special ding pain gement as priate consultation with a pain cine specialist	ner vith nce lists	Participates coordination patients with pain problem. Serves as a cother member health care to regarding intervaluation a management patient with chronic, or corelated pain.	n of care fo n complex ns consultant theres of the ceam itial nd t of the acute, ancer-

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Recognizes airway patency and adequacy of ventilation based on clinical assessment Positions patient for airway management; places oral and nasal airways; performs bagvalve-mask ventilation	Applies knowledge of the American Society of Anesthesiologist (ASA) difficult airway algorithm to prepare equipment and supplies for airway management Performs basic airway management in patients with normal airways, including endotracheal intubation, supraglottic airways, and videolaryngoscopy Recognizes need for assistance and/or equipment and seeks	Prepares appropriate equipment and supplies for management of difficult airways, including cricothyroidotomy Performs advanced airway management techniques, including awake intubations, fiberoptic intubations, and lung isolation techniques	Identifies and corrects problems and complications associated with airway management (e.g., hypoxemia during one-lung ventilation, airway hemorrhage) with conditional independence Manages all airways, including under special situations (e.g., trauma, patients with tracheostomies, loss of airway), with conditional independence	Independently assesses and manages the airwar for all clinical situations utilizing appropriate advanced airway techniques, including cricothyroidotomy Independently supervises and provide consultation to other members of the health care team for airway management
		help			

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Demonstrates the correct use of standard monitoring devices, including blood pressure (BP) cuff, electrocardiogram (ECG), pulse oximeter, and temperature monitors Interprets data from standard monitoring devices, including recognition of artifacts	Performs pre-anesthetic equipment and machine checks Inserts arterial and central venous catheters with direct supervision Demonstrates use of ultrasound for placement of invasive catheters Interprets data from arterial and central venous catheters Recognizes and appropriately troubleshoots malfunctions of standard ASA monitoring equipment and anesthesia machines	Inserts arterial catheters with conditional independence and central venous catheters with indirect supervision Performs advanced monitoring techniques for assessing cardiac function (e.g., pulmonary artery catheterization, transesophageal echocardiography) with direct supervision Applies data from advanced monitoring devices (e.g., electroencephalogram [EEG], motor evoked potentials [MEPs], somatosensory evoked potentials [SSEPs], fetal monitors) with indirect supervision Recognizes and appropriately troubleshoots malfunctions of advanced monitoring equipment	Obtains vascular access in complex or difficult situations with conditional independence Performs advanced monitoring techniques for assessing cardiac function (e.g., pulmonary artery catheterization, transesophageal echocardiography) with indirect supervision Supervises other members of the health care team in the placement and interpretation of monitoring techniques Recognizes equipment malfunctions and troubleshoots appropriately	Independently select and uses basic and advanced monitoring techniques

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Demonstrates sterile technique Administers infiltrative local anesthetics for procedures under direct supervision Identifies physiologic changes associated with local anesthesia administration and seeks help appropriately	Applies appropriate monitors and prepares resuscitative equipment prior to performing regional anesthesia procedures Performs spinal and epidural anesthesia under direct supervision Recognizes problems or complications associated with regional anesthesia, and manages them with direct supervision	Performs peripheral nerve blocks and regional anesthesia under direct supervision, including both upper and lower extremity blocks and thoracic epidurals Uses ultrasound or nerve stimulator guided techniques appropriately Performs common pediatric regional anesthetics (e.g., caudal blockade) with direct supervision Recognizes problems or complications associated with regional anesthesia and manages them with indirect supervision	Performs spinal, epidural, and peripheral nerve blocks with conditional independence Supervises junior residents in performing regional anesthetics and other health care providers on issues related to regional anesthesia Manages problems or complications associated with regional anesthesia with conditional independence	Independently perform peripheral and neuraxia regional anesthesia techniques Independently manage problems or complications associated with regional anesthesia

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Demonstrates knowledge of the etiology, pathophysiology, diagnosis, and treatment of common medical and surgical problems Has passed Steps 1 and 2 of the United States Medical Licensing Examination (USMLE) or the Comprehensive Osteopathic Medical Licensing Examination (COMLEX)	Achieves satisfactory Medical Knowledge rating by the Clinical Competence Committee (CCC) related to the anesthetic care of healthy patients undergoing routine procedures Achieves a program- defined score on the American Board of Anesthesiology (ABA) In- Training Examination or equivalent examination Has passed all steps of USMLE or COMLEX	Achieves satisfactory Medical Knowledge rating by the CCC related to the anesthetic care of subspecialty or medically-complex patients Achieves a program- defined score on the ABA In-Training Examination or equivalent examination Passes the ABA Basic Examination	Achieves satisfactory Medical Knowledge rating by the CCC related to anesthetic care of all patients Achieves a program- defined score on the ABA In-Training Examination or equivalent examination	Passes the ABA Advanced and Applied Examinations and enrolls in Maintenance of Certification in Anesthesiology (MOCA

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Identifies the roles of	Prioritizes multiple patient	Prioritizes multiple patient	Manages multiple	Effectively
	patients, families, health	care activities with indirect	care activities with indirect	patient care activities	coordinates the
	care providers, and	supervision for routine	supervision for patients	with conditional	management of
	systems in health care	procedures	undergoing common	independence	multiple patient ca
	delivery and outcome		subspecialty procedures		activities
		Uses system resources to		Uses system resources	
	Identifies priorities when	facilitate cost-effective and	Uses system resources to	to facilitate and	
	caring for multiple patients	safe non-subspecialty anesthesia care	facilitate cost-effective and safe subspecialty	optimize cost- effective and safe	
	Coordinates the care of an		anesthesia care	longitudinal peri-	
	individual patient within			operative care	
	the health care system				
	effectively and safely				

Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Describes common	Uses the safety features of	Describes and	Applies advanced team	Leads multidisciplinary
	causes of errors	medical devices	participates in systems and procedures that	techniques designed to enhance patient safety	teams (e.g., human facto engineers, social
	Describes team-based actions and techniques	Participates in team-based actions designed to	promote patient safety	(e.g., 'assertiveness')	scientists) to address patient safety issues
	designed to enhance	enhance patient safety,	Identifies departmental	Participates in formal	
	patient safety	(e.g., briefings, closed- loop communication)	and or institutional opportunities to	analysis (e.g., root cause analysis, failure mode	Provides consultation to organizations to improve
	Participates in	,	improve quality of care	effects analysis) of	personal and patient
	established institutional	Identifies problems in the		medical error and	safety
	safety initiatives	quality of health care	Participates in quality	sentinel events with	
	Follows institutional	delivery within one's institution and brings this	improvement activities as a member of an inter-	direct supervision	Proactively participates in educational sessions price
	safety policies, including	to the attention of	professional team to	Identifies opportunities	to using new advanced
	reporting of problematic	supervisors	improve patient	in the continuum of care	medical devices for
	behaviors or processes,	•	outcomes	to improve patient	patient care
	errors, near misses, and	Incorporates		outcome and reduce	
	complications	anesthesiology-specific	Takes patient	costs	Defines and constructs
	In compositor motional	national standards and	preferences into consideration while		process and outcome
	Incorporates national standards and	guidelines into patient care	promoting cost-effective		measures, and leads quality improvement
	guidelines into patient	care	patient care that		projects
	care		improves outcomes		Effectively addresses
					areas in anesthesiology
					practice that pose
					potential dangers to
					patients

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Has knowledge that patient safety issues exist in medicine and that they should be prevented (e.g., drug errors, wrong site surgery)	Identifies impact of one's decisions on patient outcomes Identifies patient safety issues within one's practice, and develops a quality improvement plan to address deficiencies with direct supervision	Identifies patient safety issues within one's practice, and participates in quality improvement plans to address them	Carries out most steps of a quality improvement project	Routinely carries out a steps of quality improvement projects to enhance patient safety

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Identifies critical incidents or potentially harmful events pertaining to one's patients, and brings them to the	Identifies adverse events and near misses, and analyzes personal practice to determine the reason they occurred	Identifies adverse events and near misses related to subspecialty rotations, and modifies personal practice to minimize likelihood of recurrence	Analyzes personal practices to determine potential risk of adverse outcomes and develops strategies to reduce likelihood of recurrence	Uses comparative benchmark data about outcomes and clinical practice patterns withi the department, facilit or health system to
	attention of the supervisor	Modifies personal practice to minimize likelihood of recurrence of adverse events related to routine anesthesia care	of adverse events related to sub-specialty anesthesia care Compares personal performance and patient	Prospectively assesses clinical practices and identifies alternative approaches to clinical management to minimize	analyze performance of self and group
		With support from faculty members, compares personal performance and outcomes to those of peers	outcomes to accepted standards and comparative data, and uses data to improve practice	likelihood of adverse events based on currently published data, and comparison of personal practice to peers and	
		Uses multi-source (peer, faculty member, nurses, other) feedback to improve practice with faculty member guidance		supervisors Uses multi-source feedback to independently improve practice	

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Completes assigned readings and prescribed learning activities	Reviews the literature and information relevant to specific clinical assignments	Differentiates evidence- based information from non-evidence-based resources to address	Incorporates evidence- based medicine practices into patient management	Refines clinical practice based on evolving medical evidence
	Uses clinical opportunities to direct self-learning Develops a learning plan relevant to clinical practice	Periodically modifies learning plan based on analysis of multi-source feedback, quality data, examination performance, and self-reflection with program guidance	specific patient management needs Incorporates experiences from subspecialty rotations to modify learning plan	Takes responsibility for integrating past experience, multiple learning activities, and self-reflection to direct lifelong learning independently	Continually analyzes personal practice to focus self-directed lifelong learning

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Discusses medical plans and responds to questions from patients and their families Acknowledges limits	Explains anesthetic care to patients and their families Teaches basic anesthesia concepts to students and other	Effectively explains subspecialty anesthetic care to patients and their families Teaches anesthesia concepts to students and	Explains anesthesia care and risk to patients and their families with conditional independence Teaches anesthesia concepts, including	Serves as an expert on anesthesiology to patients, their families, and other health care professionals, (locally or nationally) Participates in community
	and seeks assistance from supervisor	health care professionals	other residents	subspecialty care, to students, other residents, and other health professionals	education about anesthesiology

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Acts responsibly and reliably with commitment to patient care as expected for level of experience Completes most assigned clinical tasks on time, but may occasionally require direct supervision Recognizes a patient's right to confidentiality, privacy, and autonomy, and treats patients and their families with compassion and respect Seeks assistance appropriate to the needs of the clinical situation while taking into consideration one's own experience and knowledge Displays sensitivity and respect for the needs of diverse patient populations and challenges associated with limited access to health	Completes routine tasks reliably in uncomplicated circumstances with indirect supervision Identifies issues of importance to diverse patient populations and how limited resources may impact patient care and resource allocation	Completes tasks reliably in complex clinical situations or unfamiliar environments, utilizing available resources, with indirect supervision Identifies options to address issues of importance to diverse patient populations, and creates strategies to provide care when patient access or resources are limited	Completes all work assignments reliably and supports other providers to ensure patient care is optimized; supervises and advises junior residents on time and task management with conditional independence	Manages the health care tea to ensure patient care is the first priority while considerin the needs of team members Completes all work assignments reliably, and independently supports othe providers to ensure patient care is optimized Demonstrates leadership in managing multiple competint tasks Manages the health care tea in a manner that is respectfur of patient confidentiality, privacy, and autonomy, and ensures that patients and the families are treated with compassion and respect Demonstrates mentorship are role modeling regarding responsibilities to diverse patient populations and optimizing patient care where resources are limited
	care				

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Is truthful in all forms of communication Addresses ethical issues relevant to entry-level rotations with direct supervision Takes responsibility for	Addresses ethical issues common to anesthesiology with direct supervision (e.g., Jehovah's Witnesses)	Addresses ethical issues in complex and challenging circumstances, including in the subspecialties of anesthesiology, with indirect supervision	Develops a systematic approach to managing ethical dilemmas in clinical care settings with conditional independence	Serves as a role model and mentors others about bioethical principles; works within the team setting to develop a systematic approach to managing ethical dilemmas
	the care they provide and seeks help appropriately				

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Complies with institutional policies and regulations, including work schedule rules	Acts as a reliable team member, recognizing the impact of one's own work responsibilities on the institution and on one's colleagues Volunteers to assist colleagues, when appropriate, to cover illnesses/absences in order to ensure quality patient care Completes requested evaluations (e.g., faculty member, program, peers, ACGME Resident Survey) in a timely manner	Serves as a resource and counselor to medical students regarding their professional choices and behaviors	Serves as a resource and counselor to junior residents regarding their professional choices and behaviors	Models responsibility and accountability in one's professional choices and behaviors

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Accepts constructive feedback, but occasionally demonstrates resistance to feedback while providing patient care	Provides constructive feedback in a tactful and supportive way to medical students to enhance patient care Accepts feedback from faculty members and incorporates suggestions into practice	Consistently seeks feedback, correlates it with self-reflection, and incorporates it into lifelong learning to enhance patient care Seeks out feedback from faculty members and other members of the care team	Provides constructive feedback in a tactful and supportive way to physician and non-physician members of the patient care team to enhance patient care	Effectively provides feedback in challenging situations (e.g. when there is resistance, there are adverse outcomes, or an experienced practitioner is involved)

Has not chieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Demonstrates basic professional responsibilities, such as reporting for work rested and prepared, with appropriate professional attire and grooming Demonstrates knowledge of basic requirements related to fatigue management, sleep deprivation, and principles of physician well-being Recognizes the need to balance patient, personal, institutional, and societal needs when providing health care Complies with training on physician impairment Identifies departmental and institutional resources available for assistance with concerns about an impaired health care provider	Complies with requirements to assist with preservation of health and mitigation of fatigue (e.g., work hours rules) Demonstrates the ability to balance personal, institutional, and societal goals with professional responsibilities Complies with systems intended to prevent physician impairment, (e.g., controlled substance policies)	Reports concerns about the health or well-being of colleagues to a more experienced individual	Reinforces to junior colleagues the importance of compliance with systems to prevent impairment	Serves as a resource for the development of organizational policies a procedures regarding professional responsibilities Serves as a resource for the development of institutional policies on work-life balance Serves as a resource for the development of organizational policies a procedures for impaired physicians Assists with or leads management of suspect impaired colleagues Serves as monitor/resource for colleagues returning fro treatment for impairment

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Demonstrates empathy for	Ensures that	Communicates	Communicates	Consistently ensures
	patients and their families	communication of information requiring the	challenging information and	challenging information and addresses complex	effective communication and resolution of concer
	Communicates routine	assistance of another	addresses complex	circumstances with	occurs with patients
	information in straight	individual occurs in a	circumstances with	conditional	and/or families
	forward circumstances	timely and effective	indirect supervision	independence	
	with indirect supervision	manner	·		Independently negotiate
	Recognizes situations	Negotiates simple patient	Consults appropriate institutional resources	Consults appropriate institutional resources	and manages patient ar family conflicts in all
	where communication of information requires the	and family conflicts	with indirect supervision	with conditional independence	situations
	assistance of another	Participates in root cause	'	•	Independently discloses
	individual and asks for help	analysis for issues regarding patients for	Negotiates and manages patient and	Negotiates and manages patient and family	medical errors or medic
	Identifies situations where	whom he or she has	family conflicts in	conflicts in complex	
	patient and family conflicts	provided care	complex situations	situations, including end-	
	exist and appropriately		(e.g., psychiatric	of-life issues, with	
	seeks assistance with	Discloses medical errors	issues, blood	conditional	
	resolution	or complications independently as allowed	transfusions, cultural factors) with indirect	independence	
	Discloses medical errors or	by their institution, if not	supervision		
	complications with direct	allowed by their			
	supervision	institution demonstrates			
		the ability to disclose			
	Recognizes that	medical errors or			
	institutional resources are	complications			
	available to assist with	independently, e.g.			
	disclosure of medical errors	simulation patient			
		experiences			
			_		

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Communicates effectively and with respect for the skills and contributions of other members of the health care team Identifies interpersonal conflicts and ineffective communication with other members of the health care team, and participates in their resolution as appropriate to level of education Communicates patient status to supervisors and other providers effectively, including during hand-offs and transitions of patient care Provides legible, accurate, complete, and timely documentation in written and electronic forms Respects patient privacy in all environments Identifies and discloses medical errors or complications to the	Identifies institutional resources to assist in conflict resolution Effectively communicates relevant patient issues during transitions or transfers of care Uses the medical record to document medical decision making and facilitate patient care Documentation is clear and concise, addressing key issues relevant to the care of the patient	Adapts communication to the unique circumstances, such as crisis management and subspecialty anesthesia care Uses institutional resources to assist in conflict resolution	Communicates effectively in crises and contentious situations Participates in conflict resolution with conditional independence	Mentors other members of the healt care team to improve communication skills Effectively manages conflict in all situation
	healthcare team				

Has not Achieved Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
	Recognizes and respects the expertise of other members of the health care team Functions effectively as a member of the health care team	Identifies the care team member with appropriate expertise to address a clinical issue Participates actively in team-based conferences or meetings related to patient care	Coordinates teambased care in routine circumstances	Demonstrates leadership skills in relationships with members of the anesthesia and other patient care teams Facilitates team-based conferences or meetings related to patient care	Effectively contributes to and leads team-based decision making and clinical care Participates in and provides leadership in the practice of team-based care