

Saul J. Weiner, MD

Executive Summary

**Professor of Medicine, Pediatrics,
and Medical Education**

University of Illinois at Chicago
840 South Wood Street, CSN 445
Chicago, IL 60612
312-996-2242
sweiner@uic.edu

**Deputy Director, VA Center of Innovation
for Complex Chronic Healthcare**

Jesse Brown VA Medical Center
820 South Damen Avenue, Room 7248
Chicago, IL 60612
312-569-6486
Saul.Weiner@va.gov

Saul Weiner, MD, is professor of medicine, pediatrics and medical education at the University of Illinois at Chicago, and deputy director of the Center of Innovation for Complex Chronic Health Care, Veterans Health Administration. He has served as medical education dean, university vice provost and senior advisor to the provost.

Dr. Weiner's research focuses on the challenge of incorporating patient life context into care planning. He has conducted a wide range of multi-site federally and foundation funded studies on "contextualization of care," and "contextual error," concepts his team has developed, empirically characterized, and measured. His research employs unannounced standardized patients, patients who audio record their visits, and clinical decision support tools enhanced with contextual information in the electronic medical record. Dr. Weiner is the University of Illinois at Chicago 2013 Distinguished Researcher of the Year in the Clinical Sciences. His 2017 book *Listening for What Matters: Avoiding Contextual Errors in Health Care* (Oxford University Press) received the American Publishers Award for Professional & Scholarly Excellence (PROSE) in the life sciences from the American Association of Publishers. An extensively updated 2nd edition was published in 2023. His most recent book, *On Becoming a Healer: The Journey from Patient Care to Caring About Your Patients*, was published by Johns Hopkins University Press.

Dr. Weiner is also engaged in disseminating instructional resources on contextualization of care, including the [Fireside Chat Series on Contextualizing Care](#), and the podcast [On Becoming a Healer](#). He speaks widely at medical schools and national and international meetings. He co-founded and serves as president of the *Institute for Practice and Provider Improvement* (I3PI), an NIH funded public-benefit corporation that applies methods of directly observed care to health care organizations seeking to enhance value-based care.

Dr. Weiner is a graduate of Harvard College, and the Geisel School of Medicine at Dartmouth from which he received the 2024 Distinguished Alumni Award. He completed his residency at the University of Chicago and is a former Robert Wood Johnson Foundation Generalist Physician Faculty Scholar.

Curriculum Vitae Contents

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Education

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|--|-----------|
| University of Chicago Hospitals Combined residency: Internal Medicine and Pediatrics Chicago, IL | 1993-1997 |
| Geisel School of Medicine at Dartmouth Hanover, NH | 1989-1993 |
| Harvard College A.B. Magna Cum Laude, (Social Studies) Cambridge, MA | 1984-1988 |

Board Certification

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|---|------|
| Diplomate American Board of Pediatrics (Recertification 2005, 2014) | 1997 |
| Diplomate American Board of Internal Medicine (Recertification 2007, 2017) | 1997 |
| Diplomate National Board of Medical Examiners | 1994 |

Employment and Academic Appointments

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|---|-------------|
| Professor of Medical Education University of Illinois at Chicago | 2012 - |
| Professor of Medicine and Pediatrics (indefinite tenure) University of Illinois at Chicago | 2012 - |
| Associate Professor of Medical Education University of Illinois at Chicago | 2010 - 2012 |
| Associate Professor of Medicine and Pediatrics (indefinite tenure) University of Illinois at Chicago | 2004 - 2012 |
| Assistant Professor of Medicine and Pediatrics University of Illinois at Chicago | 1997 - 2004 |

Research Assistant in Molecular Immunology 1988 - 1989
Massachusetts General Hospital Cancer Center

Hospital Appointments

Jesse Brown VA Medical Center, Staff Physician 2004 -

University of Illinois at Chicago Hospital 1997 -

Administrative Appointments

Department of Medicine (UIC)

Director, Clinical Leaders and Academic Scholars Fellowship 2018-
University of Illinois at Chicago

Co-Director, Academic Internal Medicine (Research) Track, Internal 2019-
Medicine Residency Program
University of Illinois at Chicago

Department of Pediatrics (UIC)

Interim Pediatric Program Director Jun - Aug 2008
University of Illinois at Chicago

Vice Head for Clinical Affairs 2009

Head, Division of General Pediatrics and Adolescent Medicine 2004 - 2009
University of Illinois at Chicago

Director, Newborn Care 2004 - 2006
University of Illinois at Chicago

Graduate Medical Education (UIC)

Program Director, Combined Residency in Medicine/Pediatrics 1998 - 2009
University of Illinois at Chicago

Veterans Affairs

Deputy Director, VA Center of Innovation for Complex Chronic Healthcare, Jesse Brown VA Medical Center, Chicago, IL 2008 -

College of Medicine (UIC)

Interim Senior Associate Dean for Educational Affairs 2010

Senior Associate Dean for Educational Affairs 2010 - 2013
College of Medicine

Campus (UIC)

Vice-Provost for Planning and Programs 2013 - 2017

Senior Advisor to the Provost and Vice Chancellor for Academic Affairs 2017 -2024

Research Appointments

Faculty Affiliate 2008 -
Institute of Government and Public Affairs

Senior Investigator, Center for Management of Complex Chronic Care 2004 -
Jesse Brown VA Medical Center, Chicago, IL

Licensure/Certification

Illinois Medical License # 036-092924 1994

Professional Organizations

Leadership Regional

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| Past President, Midwest Society of General Internal Medicine | 2007 - 2008 |
| Delegate or Alternate Delegate, Illinois State Medical Society | 2007 - 2008 |
| Vice-chair, Resolutions Reference Committee, Chicago Medical Society | 2006 - 2009 |
| President, Midwest Society of General Internal Medicine | 2006 - 2007 |
| Councilor, Chicago Medical Society | 2006 - |
| President-Elect, Midwest Society of General Internal Medicine | 2005 - 2006 |
| Midwest Regional Council Member Society of General Internal Medicine | 2004 - 2005 |

Leadership National

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|--|-------------|
| Higher Learning Commission Trained and Certified Accreditation Peer Reviewer | 2014 - |
| Board of Regional Leaders Society of General Internal Medicine | 2008 - 2009 |
| Co-Chair, Evaluation and Review Committee, 2005 Annual Meeting Society of General Internal Medicine | 2005 |

Journal Reviewer

Academic Medicine
Annals of Internal Medicine
Health Services Research (HSR)
International Journal for Quality in Health Care
JAMA
Journal of General Internal Medicine
Journal of Health Care for the Poor and Underserved
Medical Care
Medical Decision Making
The Joint Commission Journal on Quality and Patient Safety

Other

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|---|-------------|
| Fellow, Institute of Medicine of Chicago | 2007 - |
| VA HSRD, Scientific Merit Review Board | 2005 - 2007 |
| Planning Committee, Annual Meeting Robert Wood Johnson Foundation Generalist Physician Faculty Scholars Program | 2003 - 2004 |
| Group Leader, Working Group on Providing Whole-Person, Integrated Patient Care Future of Generalism Project, Generalist Physician Faculty Scholars Program, Robert Wood Johnson Foundation | 2003 - 2004 |

Membership

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|--|-------------|
| International Association for Communication in Healthcare (EACH) | 2020 - |
| Academy of Communication in Healthcare (ACH) | 2015 - |
| Member, Society of Medical Decision Making | 2009 - |
| American Academy of Physician and Patient | 2004 - 2006 |
| American Pediatric Association | 2004 - |
| AcademyHealth | 2001 - |
| Society of General Internal Medicine | 1999 - |
| Medicine Pediatrics Program Directors Association | 1998 - 2008 |
| Association of Program Directors in Internal Medicine | 1998 - 2004 |
| Association of Pediatric Program Directors | 1998 - 2004 |
| American College of Physicians | 1997 - 2007 |
| American Academy of Pediatrics (Fellow) | 1997 - |

Honors and Awards

Professional

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|---|------|
| 2024 Distinguished Alumni Award, Geisel School of Medicine at Dartmouth (Award Ceremony, October 27, 2024, Hanover, N.H.) | 2024 |
| Patient Experience award for the Jesse Brown VA, VISN 12 Contextualizing Care Improvement Program, Veterans Health Affairs, Department of Veterans Affairs (August) | 2021 |
| Certificate of Recognition of nomination for the 2020 Best Research Paper of the Year award, Health Services Research & Development Services, Department of Veterans Affairs | 2021 |
| Certificate of Appreciation in recognition of nomination for the 2017 Under Secretary Award for Outstanding Achievement in Health Services Research, Department of Veterans Affairs | 2018 |
| Certificate of Appreciation in recognition of nomination for the 2016 Under Secretary Award for Outstanding Achievement in Health Services Research, Department of Veterans Affairs | 2017 |
| Annals of Internal Medicine, Letter of Commendation from Editor-in-Chief for "Exceptionally fine quality of reviewing" | 2017 |
| Diffusing Best Practices Across VHA: Third Shark Tank Competition: Semifinalist for "Use of Patient-Collected Audio Recorded Encounters for Provider Feedback to Reduce Contextual Errors" | 2017 |
| Book Award: <i>Listening for What Matters</i> , authored by Saul J. Weiner and Alan Schwartz (Oxford University Press) received the <u>2017 American Publishers Award for Professional & Scholarly Excellence (PROSE)</u> from the Association of American Publishers (AAP). The PROSE award is given in each of five categories, and the book was selected for the category, <i>Biological & Life Sciences</i> . The award was announced on Wednesday February 2nd at the annual meeting of the Association of American Publishers in Washington DC. | 2017 |
| UIC Distinguished Researcher of the Year in the Clinical Sciences | 2013 |
| Annual Leader in General Internal Medicine award for the 13 state Midwest region of the Society of General Internal Medicine | 2009 |

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| Annals of Internal Medicine, Letter of Commendation from Editor-in-Chief for "Exceptionally fine quality of reviewing" | 2007 |
| Julian and Melba Jarrett Memorial Prize for Research Achievement, Dartmouth Medical School | 1993 |
| The Sandoz Pharmaceuticals Corporation Award in Neurology, Dartmouth Medical School | 1993 |
| Albert Schweitzer Fellowship in Medicine Funded for three months to work as clinician on pediatric ward in Gabon, West Africa at the Albert Schweitzer Hospital | 1992 |
| Dartmouth Presidential Scholar in Medicine | 1989 |

Teaching

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| AOA Faculty Teaching Award, College of Medicine University of Illinois at Chicago | 2009 |
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Other

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| UIC Medical Student Council Special Award for commitment to the student body as Senior Associate Dean for Educational Affairs | 2013 |
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Teaching

Clinical Teaching

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| Clinic Preceptor for General Internal Medicine Resident Continuity Clinic, University of Illinois at Chicago (1/2 day per week) | 2017 - |
| Clinic Preceptor for General Internal Medicine Resident Continuity Clinic, Jesse Brown VA Medical Center (1/2 day per week) | 2017 - |
| Clinic Preceptor for General Internal Medicine Resident Continuity Clinic and Urgent Care Jesse Brown VA Medical Center (1 day per week) | 2014 - 2017 |

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| Clinic Preceptor for General Internal Medicine Resident Continuity Clinic Jesse Brown VA Medical Center (1/2 day per week) | 2006 - 2014 |
| Attending, General Medicine Inpatient Service Jesse Brown VA Medical Center (1 month/year) | 2006 - 2014 |
| Clinic Preceptor for Medicine-Pediatrics Clinic University of Illinois at Chicago (1-2 half days per week to 2008, then < ½ day per week) | 1997 - 2009 |
| Attending, General Medicine Inpatient Service University of Illinois Hospital (1-2 months/year) | 1997 - 2007 |
| Attending, General Medicine Inpatient Consultation Service University of Illinois at Chicago (1 month/year) | 1997 - 2002 |
| Clinic Preceptor for General Internal Medicine Resident Continuity Clinic University of Illinois at Chicago (1/2 day per week) | 1997 - 2001 |
| Clinic Preceptor for General Pediatrics Urgent Care Clinic University of Illinois at Chicago (1/2 day per week) | 1997 - 2001 |
| Attending, General Pediatrics Inpatient Service University of Illinois Hospital (1 month/year) | 1997 - 2001 |

Lectures and Classes

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| How to Formulate a Research Question (given annually to internal medicine residents in research tracks https://onedrive.live.com/?authkey=%21AlwfeVuoUbBgY00&cid=E2AA0E94B17CA083&id=E2AA0E94B17CA083%21134860&parId=E2AA0E94B17CA083%2178442&o=OneUp . | 25 Aug 2023 |
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| Reflective Practice. A one-year course taught to internal medicine residents as an elective, based on book <i>On Becoming a Healer: The Journey from Patient Care to Caring About Your Patients</i> (author: Saul J. Weiner). In July 2022, course became mandatory for all PGY-3 pediatric residents. Co taught with Cristiana Hentea, MD. 10 approx 2.5 hours sessions with 3 groups of residents (30 instructional sessions total). | July 2021- |
| Judgmentalism: A failure to consider patient context. Grand Rounds (Virtual), UIC Department of Pediatrics. | 24 Mar 2022 |
| Contextualizing Medical Decisions to Individualize Care. Grand Rounds (Virtual), Jesse Brown VA Medical Center. | 27 July 2021 |
| Contextualizing Care: What is the best next thing for this patient at this time? Grand Rounds (Virtual), UIC Department of Pediatrics. | 17 Sept 2020 |
| Judgementalism: Medical Student Colloquium. Taught online to M1/M2 students across all campuses. Repeated annually | 16 Oct. 2020- |
| Contextualizing Care: Medical Student Colloquium. Taught online to M1/M2 students across all campuses. Repeated annually: https://uofi.box.com/s/fsqjc7h0wnwybcelolaxglrvdafphi9p | 23 Oct. 2020- |
| Judgementalism: Medical Student Colloquium. Taught online to M1/M2 students across all campuses. Repeated annually | 16 Oct. 2020- |
| Your Personal Journey: Medical Student Colloquium. Taught online to M1/M2 students across all campuses. Repeated annually | 04 Sept 2020- |
| Integrating Contextual Factors into Clinical Decision Support to Reduce Contextual Error and Improve Outcomes in Ambulatory Care. Division of Academic Internal Medicine and Geriatrics (AIM), Department of Medicine's "Research in Practice" seminar talk. | 18 Jan 2018 |
| This Visit May be Recorded: Director Assessment of the Clinical Encounter to Prevent Contextual Error. Department of Pharmacy Systems, Outcomes and Policy Department Research Seminar | 16 Mar 2017 |
| Contextualizing Care: "What is the best thing for this patient at this time?" Annual 90 minute presentation to M2's in COM | 01 Jan 2015- |

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| Patient-Centered Decision Making and Health Care Outcomes Grand Rounds: Department of Medicine. University of Illinois at Chicago, Chicago, IL | 03 Jun 2014 |
| Health Professions Education: Why Change is Hard but Worth It! Guest Speaker: UIC College of Pharmacy Annual Faculty Retreat (Key Note Speaker) | 15 May 2013 |
| Interprofessional Team Care: It Takes More than a Village Guest Lecture: Guest Speaker: UIC College of Pharmacy Advocacy Day (Key Note Speaker) | 06 Oct 2013 |
| Defining, Identifying, Predicting and Preventing Contextual Error: The Evolution of a Curriculum on Individualizing Care Guest Speaker: Weiner SJ. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL | 23 Mar 2010 |
| Contextual Error: Unannounced Standardized Patients Expose Failure to Individualize Care Guest Speaker: Weiner SJ. VA Center for Management of Complex Chronic Care, Annual Steering Committee Meeting. Hines VA Medical Center. Chicago, IL | 23 Apr 2010 |
| Contextual Error: Unannounced Standardized Patients Expose Failure to Individualize Care Guest Speaker: Weiner SJ. Jesse Brown VA Medical Center. Annual Research Symposium, Chicago, IL | 30 Apr 2010 |
| Using Case-based and Interactive Instruction in a Curriculum for Individualizing Patient Care Guest Speaker: Weiner SJ, Harris I. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL | 20 May 2010 |
| An Approach to Providing Individualized Care Guest Lecture: Orientation for Rising Third Year Medical Students. College of Medicine University of Illinois at Chicago, Chicago, IL | 15 Jun 2010 |
| A Physician's View of Health Care Reform Annual Guest Lecture: College of Pharmacy. Pharmacy Services and Reimbursement University of Illinois at Chicago, Chicago, IL | 27 Oct 2010- |

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| The Incognito Standardized Patient: A Global Performance Guest Lecture: Symposium on Physician Compensation: A Review of Pay for Performance Research Results. UIC Institute for Health Research and Policy, University of Illinois at Chicago, Chicago, IL | 22 Jan 2009 |
| Detecting and Correcting Contextual Error in Medical Decision Making Guest Panelist: Weiner SJ, Schwartz A, Harris Ilene. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL | 06 Apr 2009 |
| “Contextual Errors “in Medical Decision Making: What are They and How Do We Avoid Them? Grand Rounds: Pediatric Grand Rounds. University of Illinois at Chicago, Chicago, IL | 06 Aug 2008 |
| Jewish Ethics and the Informed Consent Process Invited Presentation: Jewish Ethics Symposium, University of Illinois at Chicago, Chicago, IL | 17 Jan 2007 |
| Beyond Auditing Charts: Using Undercover Standardized Patients to Assess the Quality of Physician Performance Guest Lecture: UIC Seminar in Health Economics and Health Policy University of Illinois at Chicago, Chicago, IL | 26 Sep 2007 |
| Insurance and Clinical Care – A Physician’s Perspective Guest Lecture: College of Pharmacy. Pharmacy Services and Reimbursement, University of Illinois at Chicago, Chicago, IL (repeated 22 Oct 2008) | 22 Oct 2007 |
| Contextualizing Medical Decisions: A Critical Step to Individualizing Care Faculty Presentation: Section of General Internal Medicine, University of Illinois at Chicago | 08 Jan 2004 |
| Dilemmas in the Care of the Uninsured: How Providers and Institutions Ration Medical Services Grand Rounds, Department of Medicine. University of Illinois at Chicago, Chicago, IL | 03 Jan 2002 |
| Qualitative Methods in Health Services Research Faculty Presentation, Section of General Internal Medicine, Department of Medicine University of Illinois at Chicago, Chicago, IL | 08 Jan 2002 |

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| Dilemmas in the Care of the Uninsured: How Providers and Institutions Ration Medical Services Guest Lecture, Health Policy Research Center. University of Illinois at Chicago, Chicago, IL | 13 Feb 2002 |
| “No Mission, No Margin” Dilemmas in the Care of the Uninsured: Invited speaker to contingent of senior finance and healthcare experts and government officials from Eastern Europe Guest Lecture: Sponsored by the Heartland International Foundation University of Illinois at Chicago, Chicago IL | 28 Feb 2002 |

University Service

Department Committee Service

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| Promotion and Tenure Committee, Department of Pediatrics | 2021 |
| Advisory Committee, NHLBI T32 Training Program (PREMIER: Precision Lifestyle Medicine and Translation Research, T32HL134634-01A1) Department of Medicine | 2018 – Pres. |
| Departmental Housestaff Executive Committee Department of Medicine | 2005 - 2009 |

College Committee Service (Medicine)

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| Patient Perspective Experience, Student Interest Group Faculty Advisor | 2022 - |
| UIC College of Medicine Teaching Task Force | 2022 -2023 |
| Medical Student Professionalism Sub-Committee of the UIC Committee on Student Promotions, Chicago Faculty member | 2021 - |
| Medical Student Promotions Committee, Chicago Faculty member | 2019 - |
| Medical Students for Accessible Education Faculty advisor | 2019 - |

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| Chair, Urology Department Head Performance Review Committee | 2013 - 2015 |
| Member and Chair, Steering Committee Dr. Allan Land Mary L Graham Clinical Performance Center | 2010 - 2013 |
| Research and Development Audit Subcommittee Jesse Brown VA Medical Center | 2009 - 2012 |
| College of Medicine Executive Committee, Alternate University of Illinois at Chicago | 2008 - 2009 |
| College of Medicine Chicago Executive Committee University of Illinois at Chicago | 2008 - 2009 |
| Committee to Review the Performance of the ED Chair University of Illinois at Chicago | 2006 |
| Search Committee for a Urology Chair University of Illinois at Chicago | 2006 |
| Primary Care Case Management Planning Committee University of Illinois at Chicago | 2006 |
| Committee on Instruction and Appraisal University of Illinois at Chicago | 2003 - 2004 |
| Committee on Graduate Medical Education University of Illinois at Chicago | 1999 - 2009 |
| Campus (Chicago) | |
| Member Simulation Advisory Committee, UIC Health Science Simulation Centers | 2019 - |
| Chair Committee on Policy | 2016-2017 |
| Chair Committee to Develop Policy on Degree Revocation | 2015-2016 |
| Chair Committee to Develop Campus Policy on Policy | 2015-2016 |

Curriculum Vitae 2024

Saul J. Weiner, MD

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| Faculty Fellow and Advisor, Honors College | 2015 - |
| Co- Chair Healthcare Workforce Development Taskforce: Building a Health Care Workforce to Achieve Health Equity | 2014 - 2015 |
| Co-Chair Cluster Hire Implementation Advisory Committee | 2014 - 2016 |
| Co- Chair Campus Sustainability Strategic Planning Committee: Going Beyond Green: Excellence through Sustainability | 2013 - 2015 |
| Co- Chair Campus Strategic Planning: Focusing on Urban Excellence: A Vision for Achieving Excellence at Chicago's Public Research University | 2013 |
| Student Success Task Force Targeted First-Year Curriculum | 2013 |
| Co- Chair Global Strategic Planning Taskforce: Achieving Global Excellence | 2013 |
| School for Continuing Studies Strategic Plan | 2012 |
| Chair Simulation Advisory Committee, UIC Health Science Simulation Centers | 2011-2013 |
| Faculty Advisor UIC Journal for Pre-Health Affiliated Students (JPHAS) | 2011-2017 |
| Chair Education Subcommittee of the IT Governance Council | 2011-2017 |
| Member IT Governance Council | 2011-2017 |
| Institutional Review Board University of Illinois at Chicago | 1998 - 1999 |

University

Illinois Health Policy Center Act. Public Act 095-0986 2006 - 2008
Worked with University leadership (Dean of College of Medicine, Director of Institute of Government and Public Affairs, and Director of University Office of Government Affairs), and State of Illinois legislative leadership (House Majority Leader, sponsoring representatives and senator, and various government agency directors) in researching, drafting and advocating for the successful passage of an Illinois act to create a State Health Policy Analysis Center.

Non-University Service

National Research Mentor for VA Career Development Awardees 2014
National Mentoring Network (MNet)

Pro Bono Medicolegal: Expert Review of Medical Records of Pre-Trail Medical Care At Cook County Board Of Corrections For Schiff Hardin, LLP 2007

Hospital Charges and Charity Care Task Force, Office of the Attorney General (Lisa Madigan), State of Illinois 2004 - 2005

Grants and Awards

Current Support

A Simulation Effectiveness Study of Clinical Decision Support Tools to Prevent Contextual Errors in Medical Decision Making

Principal Investigator: Saul J. Weiner

Support: 38%

Funding Requested: \$1,015,426 (intent to fund received; budget under review)

Source of Funding: Veterans Administration, HSR&D

Tentative start: 10/01/2024

Automating Assessment of Contextualization of Care During the Clinical Encounter (1R41NR020667-01)

Principal Investigator: Saul J. Weiner

Support: 13% (1.6 calendar months)

Source of funding: NIH Small Business Technology Transfer (STTR)

Curriculum Vitae 2024
Saul J. Weiner, MD

Requested funds: \$213,458
Dates: 04/25/2023-11/30/2024

An Assessment of Open Access Audio of the Clinical Encounter on Veterans and their Care (IIR 19-068)

Principal Investigator: Saul Weiner
Support: 38%
Funding Approved: \$ 1,196,936
Source of Funding: Veterans Administration, HSR&D
Dates: 08/01/2021-9/30/2024

Completed

Integrating an Audit & Feedback Program to Prevent Contextual Errors into the Ambulatory Setting Workflow (IRP 20-001)

Principal Investigator: Saul Weiner
Support: %20
Funding Approved: \$297,188
Source of Funding: Veterans Administration, HSR&D
Dates: 10/01/2020-10/31/2022

Integrating Contextual Factors into Clinical Decision Support to Reduce Contextual Error and Improve Outcomes in Ambulatory Care (1R01HS025374)

Principal Investigator: Saul Weiner
Support: 15%
Funding Approved: \$1,597,958
Source of Funding: Agency for Healthcare Research & Quality (AHRQ), RO1 mechanism
Dates: 7/01/2017 – 04/30/2022

Patient-Collected Audio Recorded Encounters for Provider Audit Feedback to Reduce Contextual Errors (FCP ?)

Project Director: Saul Weiner
Support: Contributed
Funding Approved: \$92,479
Source of Funding: Jesse Brown VA Medical Center
Dates: 10/01/2019-9/30/2020

Meeting Service Needs of Veterans Experiencing Homelessness: A Process Improvement Initiative Employing Unannounced Standardized Veterans (Contract: 101-17-4-1847-0051)

Project Director: Saul Weiner
Support: Contributed
Funding Approved: \$272,980
Source of Funding: VHA National Homeless Program Office
Dates: 09/20/2017-9/19/2019 (with option for additional \$136,490 for 9/20/19-9/19/2020)

Evaluating Use of Patient-Collected Audio Recorded Encounters for Provider Audit Feedback to Reduce Contextual Errors (IIR 15-452)

Principal Investigator: Saul Weiner
Support: 38%
Funding Approved: \$1,070,566
Source of Funding: Veterans Administration, HSR&D
Dates: 10/01/2016-9/30/2019

Patient-Collected Audio Recorded Encounters for Provider Audit Feedback to Reduce Contextual Errors (FCP 447 0100A2300):

Project Director: Saul Weiner
Program website: <https://marketplace.va.gov> (VA intranet)
Support: Contributed
Funding Approved: \$138,901 per year
Source of Funding: Veterans Integrated Service Network (VISN) 12
Dates: 10/01/2016-9/30/2019

Encouraging Patient-centered Communication in Clinical Video Telehealth Visits (CRE 12-282)

Principal Investigator: Howard Gordon [Saul J. Weiner is Co- investigator]
Support: 5%
Funding Approved: \$1,054,397
Source of Funding: Veterans Administration, HSR&D
Dates: 10/01/2015 - 6/30/2019

Center for Innovation for Complex Chronic Healthcare (CINCCH)

Curriculum Vitae 2024
Saul J. Weiner, MD

Principal Investigator and Center Director,
Frances Weaver [Saul J. Weiner, Co-Investigator]
Direct Costs: \$3,605,000
Source of Funding: Veteran's Administration, HSR&D
Support: .38 FTE
Dates: Oct 2013 - Sept 2018

Evaluating whether the use of unannounced standardized patient is economically viable and effectively improves care (ID # 73791)

Principal Investigator: Alan J Schwartz and Selam Wubu [Saul J. Weiner is Co- investigator]
Direct Costs: \$339, 069
Source of Funding: Robert Wood Johnson Foundation
Support: .075 FTE through I3PI
Dates: 09/01/2017-08/31/2018

Meeting Service Needs of Veterans Experiencing Homelessness: A Process Improvement Initiative Employing Unannounced Standardized Veterans (Contract 101-16-4-1847-0022)

Project Director: Saul Weiner
Support: Contributed
Funding Approved: \$114,235
Source of Funding: VHA National Homeless Program Office
Dates: 09/20/2016-9/19/2017

Developing a Patient Inventory to Facilitate Patient Centered Care Delivery (SDR 12-280)

Principal Investigator: Frances Weaver, PhD [Saul J. Weiner is Co-investigator]
Support: 5%
Direct Costs: \$494,830
Source of Funding: Veterans Administration, HSR&D
Dates: Feb 2014 - Jul 2016

Innovative Dissemination of AAOS Evidence-Based Clinical Practice Guidelines (1R18HS021954-01)

Principal Investigator: Deborah Cummins, PhD [Saul J. Weiner is Consultant]
Support: Contributed
Direct Costs: \$84,378
Source of Funding: AHRQ Dates: 06/03/2013 - 03/31/2016

U.S. Military Veteran Standardized Patient Instructor (SPI) Case Development for Graduate Medical Education

Principal Investigator, Monica Lypson [Saul J Weiner is paid consultant]
Total Cost: \$75,983
Source of Funding: University of Michigan, Graduate Medical Education Innovations Programs
Dates: 07/01/13 - 06/30/14

Center for Evaluation of Practices and Experiences of Patient Centered Care (CEPEP) (PCE 13-002)

Principal Investigator, Sherri LaVela
Support 15%
Direct Costs: \$1,009,287
Source of Funding: Veterans Administration, QUERI
Dates 10/01/2012 - 09/31/2014

Center for Management of Complex Chronic Care, Veterans Administration (HFP 80-017).

Principal Investigator, Frances Weaver [Saul J. Weiner is Co- Investigator]
Total Costs: \$1,200,000/year
Source of Funding: Veterans Administration, HSR&D
Dates: 2008 - 2013

Medication Self-Management among Veterans Eligible for Medicare Part D (PPO 09-396-1)

Principal Investigator: Kevin Stroupe, PhD [Saul J. Weiner is Co- investigator]
Support: 5%
Direct Costs: \$88,766
Source of Funding: Veterans Administration, HSR&D
Dates: April 2010-March 2011

Intervening to Prevent Contextual Errors in Medical Decision Making (EDU 08-430)

Principal Investigator: Saul Weiner, MD.
Support 38%
Direct Costs: \$874,034
Source of Funding: Veterans Administration, HSR&D
Dates: 2009 – 2012

Identifying Best Practices for VA Providers Confronting Knowledge Gaps during Clinical Encounters (LIP 42-534)

Principal Investigator: Saul Weiner, MD
Support: Contributed
Direct Costs: \$7,285
Source of Funding: Veterans Administration, HSR&D
Dates: June - Sept 2009

Exam-Room Based Education to Influence Vaccination Behavior among Veteran Patients in a Primary Care Setting (LIP 42-531)

Principal Investigator: Ben Gerber, MD
Support: Contributed
Direct Costs: \$6,285
Source of Funding: Veterans Administration, HSR&D
Dates: Jun- Sep 2009

Measuring the Quality of Medical Student Performance at Contextualizing Care (0708-012)

Principal Investigator: Alan Schwartz [Saul J. Weiner is Co- investigator]
Support 10%
Total Costs: \$135,736
Source of Funding National Board of Medical Examiners
Dates: 2008 - 2010

Measuring the Economic Costs of Contextual Errors (Locally Initiated Project off of HFP 80-017) Principal Investigator: Saul J. Weiner

Total Costs: \$10,000
Source of Funding: Veterans Administration, HSR&D
Dates: Jun - Sep 2008

Cultural Variability in Patient Responding to Survey Measures (# 63842)

Principal Investigator: Timothy Johnson [Saul J Weiner is co- investigator]
Total Costs: \$99,940
Source of Funding: Robert Wood Johnson Foundation
Dates: 2007- 2009

Racial/Ethnic Variability in survey Question Processing and Response Behavior (R01 HD053636)

Curriculum Vitae 2024
Saul J. Weiner, MD

Principal Investigator: Timothy Johnson [Saul J Weiner is co- investigator]
Support 5%
Direct Costs: \$1,267,609
Source of Funding: NIH (NIMH)
Dates: Aug 2007 - 2010

Cultural variability in survey question processing and response behaviors (0648539).

Principal Investigator Allyson Holbrook [co-investigator Saul J Weiner]
Support 5%
Direct Costs: \$449,056
Source of Funding: NSF
Dates: Aug 2007 – 2009

Identifying and Predicting Contextual Errors in Medical Decision Making (IIR 04-107-2).

Principal Investigator: Saul J. Weiner
Support 38%
Direct Costs: \$629,973
Source of Funding: Veterans Administration, HSR&D
Dates: 10/01/2006 - 08/31/2009

A Case Study of the Intra-institutional Determinants of Access to Care at Three Urban Academic Medical Centers with Differing Ownership Models

Principal Investigator: Saul J. Weiner
Source of Funding: Robert Wood Johnson Foundation (Generalist Physician Faculty Scholar's Program)
Support 40%.
Direct Costs: \$298,027
Dates: 08/01/2001 - 06/30/2005

Impact of Bad Debt on Primary Care Practices in Sullivan County N.H.

Principal Investigator: Saul J. Weiner Direct
Costs. \$3,000
Source of Funding: Upjohn Pharmaceuticals
Dates: June-Sept 1990

Professionalization of Allopathic Medicine in a Developing Non-Western Society

Principal Investigator: Saul J. Weiner Direct Costs: \$3,000

Source of Funding: Harvard Center for International Studies and Harvard Institute for International Development

Dates: Jun - Sep 1987

Under Review

Publications of Research and Creative Activities

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Letters

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Abstracts and Papers

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Weiner S. Rationing Access to Non-Emergency Care: The Role of Policy and Bureaucratic Front Line Discretion. Poster at Annual meeting, Generalist Physician Faculty Scholars Program. Robert Wood Johnson Foundation. Jacksonville, Florida. 04 Dec 2002.

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Weiner SJ. Avoiding Free Care at All Costs: A Survey of Uninsured Patients Opting Not to Seek Care at a County Hospital. Poster presentation at Annual meeting, Generalist Physician Faculty Scholars Program. Robert Wood Johnson Foundation. Woodlands, Texas. 3 Dec 2003.

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Holbrook AL, Johnson TP, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Survey satisficing in different populations: To what extent do response effects reflect satisficing across racial and ethnic groups? Paper presented at the annual meeting of the American Association for Public Opinion Research. Chicago, IL. (Meeting: May 13-16, 2010)

Schwartz A, **Weiner SJ**. Unannounced Standardized Patients: A Gold Standard for the Research and Practice of Clinical Performance Assessment. Ottawa 2010 Conference on Assessment in the Healthcare Professions: 15-20 May 2010, Miami, USA (goo.gl/uKHV9f)

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chavez N, **Weiner SJ**. & Marzano, K. Cultural Values and Survey Response Style. Paper presented at the annual meeting of the American Association for Public Opinion Research, Chicago, IL (Meeting: May 13-16, 2010)

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Cross-cultural use of behavior coding: An update. Using behavior codes to understand cultural variability in survey question processing. Paper presented at the Eighth International Workshop on Comparative Survey Design and Implementation. London, March 2011.

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Using behavior codes to understand cultural variability in survey question processing. Institute for Social and Economic Research, University of Essex, Colchester, England, March 22, 2011.

Johnson TP, Holbrook AL, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Cross-Cultural Validity of Behavior Codes. Paper presented at the annual meeting of the American Association for Public Opinion Research 2011. Phoenix, AZ. (Meeting: May 12-15, 2011).

Caskey R, **Weiner SJ**, Gerber B. Exam-Room Based Education to Influence Vaccination Behavior among Veteran Patients in a Primary Care Setting. Society for General Internal Medicine. May 4-7, 2011.

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Question and Respondent Predictors of Response Latencies to Survey Questions Measuring Opinions, Personal Characteristics and Factual Knowledge. Paper presented at the 66th Annual Meeting of the American Association for Public Opinion Research, Phoenix, AZ. May 2011.

Binns-Calvey A, Yudkowsky R, **Weiner SJ**, Dolley F, Brown J, Schwartz A. Assessing Unannounced Standardized Patients' Accuracy in Real Practice Compared with SP Accuracy in a Clinical Performance Center. Association of Standardized Patient Educators. (Meeting: June 5-8, 2011)

Binns-Calvey A, Yudkowsky R, **Weiner SJ**, Dolley F, Brown J, Schwartz A: Assessing Unannounced Standardized Patients' Accuracy in Real Practice Compared with SP Accuracy in a Clinical Performance Center. Simulation in Healthcare, In press

Schwartz A, **Weiner SJ**, Binns-Calvey A. Comparing Announced with Unannounced Standardized Patients for Assessing Diagnostic Error. 2011 Society of Medical Decision Making Meeting. October 24, 2011.

Johnson T, Cho Y, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Effect of Question Characteristics on Responses to Health Survey Questions. Poster presented at the annual American Public Health Association Meeting. Washington, DC. November 1, 2011.

Johnson T, Cho Y, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Cultural Variability in Respondent Processing of Health Survey Questions. Paper presented at the 139th annual American Public Health Association Meeting. Washington, DC. November 1, 2011.

Torelli CJ, Shavitt S, Johnson T, Holbrook A, Cho Y, Chávez N, **Weiner SJ**, & Beebe T, Culture, Concepts of Power and Attitudes toward Powerholders: Consequences for Consumer Satisfaction in Ongoing Service Interactions. Paper presented at the annual meeting of the 36th conference of the Midwest Association for Public Opinion Research. Chicago, IL November 18-19, 2011

Koo, M, Shavitt, S, Johnson, T, Holbrook, A, Cho, Y, Chavez, N, & **Weiner SJ**. on Consuming Less and Being More Satisfied: Lifestyles and Cultural Orientations. Paper presented at the annual meeting of the Society for Consumer Psychology, Atlanta, GA (2011)

Torelli CJ, Shavitt S, Johnson T, Holbrook A, Cho Y, Chávez N, **Weiner S**, Beebe T. Powerfulness and Powerlessness: Situational and Cultural Moderators of the Consequences for Branding and Consumer Satisfaction. Society for Consumer Psychology Winter Conference, Winter Conference, February 16-18, 2012.

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, & **Weiner S**. Acculturation and Survey Question Comprehension and Mapping among Mexican and Korean Respondents in the U.S. To be presented at the meeting of the RC-33 Eighth International Conference on Social Science Methodology. Sydney Australia, July 2012.

Shavitt S, Holbrook AL, Johnson TP, Cho YI, Chávez N, **Weiner SJ**. The Effects of Race/Ethnicity, Cultural Values, and Language of Interview on Socially Desirable Responding. Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. How Do Respondent Behaviors Reflect and Influence Perceptions of Surveys? Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Cho Y, Johnson T, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Cultural differences in the validity of self- reports of chronic health conditions. Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, & **Weiner SJ**. The effects of question design features on the cognitive processing of survey questions across cultural groups. Annual Meeting of the American Association for Public Opinion Research, Orlando, FL May 2012

Cho Y, Johnson T, **Weiner SJ**, Holbrook A, Shavitt S, Chávez N. Cultural differences in the validity of self- reports of chronic health conditions. Annual Meeting of the American Association for Public Opinion Research, Orlando, FL May 2012

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, **Weiner SJ**. Investigating cultural variability in nonverbal behaviors associated with responding to survey questions. 11th International Workshop on Comparative Survey Design and Implementation. Stockholm, Sweden, March 2013.

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, **Weiner SJ**, Safika I. Interviewer effects on respondent processing of survey questions: A cross-cultural analysis. Paper presented at the 68th Annual Meeting of the American Association for Public Opinion Research, Boston, May 2013.

Holbrook A, Shavitt S, Johnson T, Cho YI, Chávez N, **Weiner SJ**. Examining the role of culture in answering context-general and context-specific survey questions. Paper presented at the 68th Annual Meeting of the American Association for Public Opinion Research, Boston, May 2013.

Hyderi A, Lin A, **Weiner S**, Comins J, Geiss R, Anderson G, Nandkumar S, Vitali C, Troy L, Williams B. Establishing comparability of assessment across all campuses of a multi-site medical school. International Association of Medical Science Educators (IAMSE) 17th Annual Meeting. St Andrews, Scotland, June 2013.

Shavitt S, Holbrook AL, Johnson TP, Cho YI, Chávez N, **Weiner SJ**. Fairness or Compassion? Cultural Differences in Power Norms Affect Judgments of Power-Holders. Association for Consumer Research Conference. 2013 Annual Conference, October 3-6, 2013.

Herrera CL, **Weiner SJ**. The digital education divide at UIC. Conference on Innovative Practices in Teaching and Learning. UIC Forum, Chicago, IL. October 9, 2013.

Johnson TP, Sterrett D, Stavrakantonaki M, Holbrook A, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Assessing the robustness of established construct associations across race/ethnic groups. Paper presented at the 2014 International Workshop on Comparative Survey Design and Implementation, Bethesda, MD, March 2014.

Holbrook AL, Sterrett D, Stavrakantonaki M, Johnson TP, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Measuring culture across racial and ethnic groups in the U.S.: Exploring challenges and solutions. Paper presented at the 69th Annual Meeting of the American Association for Public Opinion Research, Anaheim, CA, May 2014.

Johnson TP, Holbrook A, Shavitt S, Stavrakantonaki M, Sterrett D, Cho YI, Chavez N, **Weiner SJ**. Utility of nonverbal behavior coding for detecting comprehension difficulties

across race/ethnic groups. Paper presented at the 69th Annual Meeting of the American Association for Public Opinion Research, Anaheim, CA, May 2014.

Shavitt S, Johnson T, Sterrett S, Stavrakantonaki M, Holbrook A, **Weiner SJ**, Cho YI. The role of culture in response styles to survey questions. Paper presented at Culture-Sensitive Health Communication: Scientific Small-Group Meeting of Experts, Erfurt, Germany, May 2014.

Weiner SJ, Schwartz A, Kelly B, Binns-Calvey A, Sharma G, Ashley N, LaVella S. Evaluating the impact of innovations to improve patient centered care on contextualization of care. A presentation within panel titled: Participatory evaluation methods of patient-centered care innovations across a large integrated health care system (Veterans Affairs). LaVella S, Hill JN, Balbale SN, Locatelli SM, Weiner SJ. AcademyHealth Annual Meeting, San Diego, CA June 8, 2014.

Stavrakantonaki M, Johnson TP, Holbrook AL, Cho YI, Shavitt S, **Weiner SJ**, Chavez N. Effects of acculturation on question comprehension. Poster presented at the 70th Annual Meeting of the American Association for Public Opinion Research, Hollywood, FL, May 2015.

Malhiot A, Kostovich C, Binns-Calvey A, LaVela SL, Stroupe KT, Gerber BS, **Weiner SJ**, Weaver FM. Patient-Centered Care from the Veterans Perspective. Poster session presented at: Ruth K. Palmer Research Annual Symposium; Maywood, IL, April 11, 2015.

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chavez N, **Weiner SJ**. The effect of question characteristics on respondent and interviewer behaviors. Paper presented at the 70th Annual Meeting of the American Association for Public Opinion Research, Hollywood, FL, May 2015.

Weiner SJ. 4. This Visit May be Recorded: Direct Assessment of the Clinical Encounter for Attention to Patient Context. A presentation within panel titled: Patient-centered Care: What Is It and How Should We Measure It? Bokhour B, Tinetti M, Eisen S, **Weiner SJ**. AcademyHealth Annual Meeting, Minneapolis, MN June 12, 2015.

Malhiot A, Binns-Calvey A, Burkhart L, Kostovich C, LaVela SL, Stroupe KT, Gerber BS, **Weiner SJ**, Weaver FM. Perceptions of Patient-Centered Care in VAMCs and CBOCs. Abstract and Poster session presented at: VA HSR&D / QUERI National Meeting; Philadelphia, PA, July 9, 2015.

Johnson TP, Cho Y, Holbrook A, Shavitt S, Sterrett D, **Weiner SJ**, Chávez N, Stavrakantonaki, M. Cross- Cultural Equivalence of Survey Response Latencies. European Survey Research Association. Reykjavik, Iceland. July 14-17, 2015.

Lypson ML, Ross PT, Pfeiffer P, Rooney D, Tremblay AS, Ravindranath D, Griggs J, **Weiner S**, Buckler S, Whitman L, Fitzgerald JT. Assessing Veteran-Centered Communication Skills: Validation of a Military Focused Standardized Patient Checklist. International Conference on Communication in Healthcare (ICCH), New Orleans, LA, October 2015.

Schwartz A, Kamin C, Binns-Calvey A, Sharma G, Cyrus K, **Weiner S**. Physician behaviors that support or hinder contextualized care. Poster presentation at the 16th Biennial European Conference of the Society for Medical Decision Making. London, UK. June 2016

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chavez N, **Weiner S**. Examining respondent-interviewer interactions using behavior coding data and paradata. Paper presented at the Second International Conference on Survey Methods in Multinational, Multiregional, and Multicultural Contexts (3MC 2016), Chicago, July 2016.

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chavez N, Weiner S. Cross-cultural comparability of behavior coding. Paper presented at the Second International Conference on Survey Methods in Multinational, Multiregional, and Multicultural Contexts (3MC 2016), Chicago, July 2016.

Schwartz A, Peskin S, Spiro A, Binns-Calvey A, Sharma G, Weiner S. Direct Observation and Feedback Identifies and Improves Errors in Care. Society of Medical Decision Making, Annual Meeting, Portland OR, October 21, 2019.

Weiner S. Learning to write frankly about ourselves, our training and our profession. The Examined Life: the Writing, Humanities and Arts of Medicine. Roy J. and Lucille A. Carver College of Medicine, Iowa City, IA. Virtual Presentation, October 31, 2020.

Weiner S, Schwartz A. Utilizing Clinical Decision Support to Prevent Contextual Errors: A Randomized Clinical Trial. Society of General Internal Medicine Annual Meeting, Orlando, FL. Oral Presentation, April 8th 2022.

Binns-Calvey A, Kass B, Kiser R, Weiner S. Improving veterans experiencing homelessness' access to care. Association of Standardized Patient Educators Annual Conference, New Orleans, Louisiana, June 26-29, 2022.

Binns-Calvey A, Kass B, Kiser R, Weiner S. Preparation, training, and support of SPs for Unannounced Visits. Association of Standardized Patient Educators Annual Conference, New Orleans, Louisiana, June 26-29, 2022. Also published in *Simulation in Healthcare*.

Schwartz A, Weiner S. Contextualizing Care Through EHR Clinical Decision Support: A Randomized Clinical Trial. Society for Medical Decision Making, Seattle, WA. Oral Presentation, October 23 - October 26, 2022.

Schwartz A, Weiner SJ, Weaver F, Galanter W, Olender S, Kochendorfer K, Binns-Calvey A, Saini R, Iqbal S, Diaz M, Michelfelder A, Varkey A. Contextualizing Care Through EHR Clinical Decision Support: An Unannounced Standardized Patient Experiment. 45th Annual North American Meeting of the Society for Medical Decision Making, Philadelphia, PA. Oral Presentation, October 22-25, 2023.

Abstracts Under Review

Torre E, Schwartz A, Weiner S, Binns-Calvey A. The Persistent Patient: Frequency of Raising Contextual Red Flags and Likelihood of Contextualized Care. Society of Medical Decision Making. Annual Meeting. Boston, MA, October 27-30, 2024.

Workshops

Ethical and Legal Dilemmas in the Care of the Uninsured 04 May 2002
Co-coordinator: Jonathan VanGeest, PhD, Senior Scientist, American Medical Association Workshop: Annual Meeting of the Society of General Internal Medicine in Atlanta, Georgia

Between and Rock and a Hard Place: Ethical and Legal Dilemmas in the Care of the Uninsured and Underinsured 27 Sep 2002
Co-coordinator: Jonathan VanGeest, PhD, Senior Scientist, American Medical Association Workshop: Annual Meeting of the Midwest Region of the Society of General Internal Medicine

The Power of the Narrative 4-6 Feb 2015
Invited participant 2 day workshop
Workshop: Robert Wood Johnson Foundation and the Business Innovation Factory

Learning to Avoid "Contextual Errors" When Planning Patient Care 01 May 2015
Co-Director: Alan Schwartz, PhD. Funded by the American College of Physicians
Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, Boston MA

Learning to Avoid "Contextual Errors" When Planning Patient Care 06 May 2016
Funded by the American College of Physicians
Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, Washington DC

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| Learning to Avoid “Contextual Errors” When Planning Patient Care Funded by the American College of Physicians Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, San Diego | 30-31 Mar 2017 |
| Blueprint for Complex Care Expert Convening Funded by the Commonwealth Fund and the Robert Wood Johnson Foundation; the National Center for Complex Health and Social Needs, Camden, New Jersey | 20 Apr 2018 |
| Learning to Avoid “Contextual Errors” When Planning Patient Care Funded by the American College of Physicians Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, San Diego | 21 Apr 2018 |
| Patient/Family Centered Decision-Making to Improve Health Outcomes (workshop 1) Provider Feedback Performance Measurements for Improving the Quality of Care (workshop 2) Visiting Professors Series at Akron Children's Hospital Rebecca D. Considine Research Center. | 07 Sep 2018 |
| Contextualizing care plans utilizing Docs for Health, an online resource for addressing social determinants of health. Workshop. Vanjani R, Weiner S, Smith M, Reddy N, Trimbur MC, Merrick C. Society of General Internal Medicine Annual Meeting, Orlando, FL. W, April 7 th 2022. | 07 April 2022 |
| Contextualizing care in the context of chronic pain. Presented two talks and facilitated workshop break out groups at 2-day conference on treatment refractory chronic pain management, Veterans Health Administration, VISN 17. Dallas, TX | 14 Sept 2022 |
| Speaker and facilitator, Workshop on contextualization of care for Rochester Communication in Healthcare faculty, Mayo Clinic (virtual). | 27 Sept 2022 |
| Speaker and facilitator, Workshop on contextualization of care for Mayo Clinic Health System, Mayo Clinic (virtual). (upcoming) | 15 Aug 2024 |

Invited Presentations

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| Learning Medicine with a Learning Disability Invited Presentation: Panel on Disability, Presentation for Medical Students at Uniformed Services University of the Health Sciences, Bethesda, MD, (Repeated 3 Feb2004) | 05 Feb 2002 |
| Informed Consent: When a Patient Says “Yes” but should Have Said “No.” Invited Presentation: Dialogues in Research Ethics series at the University of Miami Bioethics Program, Miami, FL | 14 Mar 2003 |
| “Contextual Errors “in Medical Decision Making: What are They and How Do We Find Them? Faculty Presentation: Pediatric Grand Rounds, Illinois Masonic Medical Center, Chicago, IL | 16 Nov 2005 |
| Learning Medicine with a Learning Disability Invited Presentation on Panel: Medical Student Course, Human Context In Health Care, Uniformed Services University of the Health Sciences, Bethesda, MD | 30 Jan 2007 |
| Contextualizing Medical Decisions: A Critical Step to Individualizing Care Invited Speaker: National Medicine Pediatrics Residency Association meeting, University of Chicago, Chicago, IL | 06 Oct 2007 |
| “Doc, I can’t afford that...” The Challenges of Caring for the Medically Underinsured Invited Speaker: American Medical Students Association. Annual Meeting, Chicago, IL | 20 Oct 2007 |
| The Role of State Health Policy Centers in Advancing State Health Policy Invited Speaker: Subcommittee on Health & Life Sciences of the Union League Club of Chicago, Chicago, IL | 17 Jan 2008 |
| Beyond Auditing Charts: Using Undercover Standardized Patients to Assess the Quality of Physician Performance Invited Speaker: Northwestern Institute for Health Care Studies, Chicago, IL | 06 Mar 2008 |

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| Applying Research Evidence to Our Patient’s Context: The Challenge of Individualizing Care Invited Speaker: University of Chicago, Combined Dept. of Medicine and Dept. of Pediatrics Grand Round | 28 Oct 2009 |
| Jewish Ethics and Health Care Reform Invited Speaker: Limmud, Chicago, Panel discussion with Laurie Zoloth, and Shoshana Waskow | 14 Feb 2010 |
| Beyond Auditing Charts: Assessing Physician Performance at Individualizing Care Invited Speaker: University of Chicago, College of Medicine, Department of Medicine, Research-in- Progress | 26 Feb 2010 |
| Exposing Contextual Error: Assessing Physician Performance at Individualizing Care Invited Speaker: Tulane University, College of Medicine, Department of Medicine, Ground Rounds and Visiting Scholar | 03 Mar 2010 |
| Bedside Rationing: A Counterpoint to Presentation by Peter Ubel Invited Speaker: American Medical Association, Council on Ethics and Judicial Affairs, Annual Meeting, Chicago | 14 Jun 2010 |
| “What is the Best Thing for This Patient at This Time” Invited Speaker: Illinois Masonic Hospital, Department of Medicine Grand Rounds | 29 Sep 2010 |
| “What is the Best Thing for This Patient at This Time” Invited Speaker: American Medical Students Association, National Webinar | 14 Oct 2010 |
| “What is the Best Thing for This Patient at This Time”: The Challenge of Individualizing Care Invited Speaker: University of Alabama at Birmingham, Department of Medicine Grand Rounds | 27 Oct 2010 |
| “What is the Best Thing for This Patient at This Time”: The Challenge of Individualizing Care Invited Speaker: University of Illinois at Chicago, Medical Scientist Training Program Seminar | 10 Mar 2011 |

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| Health Disparities and Health Equity: Exploring Barriers to Health and Health Care Invited Speaker: American Medical Students Association, National Webinar | 25 Jan 2012 |
| “What is the Best Thing for This Patient at This Time”: The Challenge of Individualizing Care Invited Speaker: Thorek Hospital, Chicago, Grand Rounds | 10 Feb 2012 |
| “What is the Best Thing for This Patient at This Time”: The Challenge of Individualizing Care Invited Speaker: Stritch School of Medicine, Loyola University, Maywood IL, Grand Round | 22 May 2012 |
| Cutting Edge Thinkers and VHA Leaders to Develop Guiding Documents and Action Plans for the Transformation of VHA to A System of Personalized, Proactive, Patient-Driven Care Invited Participant: Veterans Administration, New Directions Conclave, Washington DC | 8-9 Nov 2012 |
| Designed to Prepare VA Facilities to Introduce the Patient Health Inventory Invited Speaker for a National Webinar. VA Office of Patient Centered Care and Cultural Transformation. Webinar on Contextualization of Care (goo.gl/iWSszi) | 24 Jan 2013 |
| “What is the Best Thing for This Patient at This Time?” Physicians’ Assumptions about Patients’ Context Invited Speaker: American Medical Students Association, National Webinar | 19 Feb 2013 |
| Great Challenges: Connecting the Dots in Patient-centered Care Invited Panelist: TEDMED Great Challenges series (goo.gl/OCsInC) | 05 Dec 2013 |
| Trust is Medicine: Influencing more care decisions through relationships and empowerment. Invited Speaker: National Business Group on Health, Business Health Agenda Conference. With Alan Spiro, Accolade, Washington D.C | 06 Mar 2014 |
| Contextualizing Care: A Quality Improvement Project Invited National Webinar Presentation: For Veterans Administration Primary Care Field Advisory Committee | 08 May 2014 |

- Trust is Medicine: Influencing more care decisions through relationships and empowerment. 06 Mar 2014
Invited Speaker: National Business Group on Health, Business Health Agenda Conference. With Alan Spiro, Accolade, Washington D.C
- Patient-Centered Decision Making and health Care Outcomes 04 Jun 2014
Invited Speaker: Saints Mary and Elizabeth Medical Center, Chicago, IL
- Schwartz A, Weiner SJ. The Value of Direct Observation and Feedback on Provider Performance in Diagnosis: Invited input to the Cognition and Education Working Group of the Institute of Medicine Study on Diagnostic Error in Health Care. 22 Oct 2014
- Using Faculty “Cluster Hiring” to Increase Diversity, Enhance Collaboration and Improve Climate 24 Sep 2015
Invited Speaker: Webinar from the Higher Education Recruitment Consortium
- Contextualizing Veterans Care: A Scalable Performance Improvement Strategy 25 Mar 2016
Invited Speaker: Webinar for the Performance Assessment Working Group of the Veterans Health Administration
- Listening for What Matters: [Lessons about Caring from Concealed Recordings of Medical Encounters](#) 13 Sep 2016
Invited Speaker: Compassion in Action Webinar Series: The Schwartz Center for Compassionate Healthcare
- [Directly observing care: deploying unannounced standardized patients to improve quality](#) 18 Sep 2016
Invited Speaker: Stanford Medicine X, Main Stage presentation. As co-founder and principle, Institute for Practice and Provider Performance Improvement (I3PI)
- Contextualizing Care: “What is the Best Thing for *This* Patient at *This* Time?” 11 May 2017
Invited Speaker: Advocate Christ Medical Center. Oak Lawn, IL. Grand Rounds

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| Unannounced Standardized Veterans: A Quality Improvement Effort to Identify and Disseminate Best Practices Across Community Resource and Referral Center Invited Speaker: Advisory Committee on Homeless Veterans, Department of Veterans Affairs, Washington D.C. | 18 May 2017 |
| Unannounced Standardized Patients Assess Communication and Patient Engagement: Can we Measure What Matters? Invited Speaker: American Board of Medical Specialties, Research Summit. As co-founder and principle, Institute for Practice and Provider Performance Improvement (I3PI) | 25 Sep 2017 |
| Listening for What Matters: Avoiding Contextual Errors in Health Care Invited Speaker: NorthShore University HealthSystem, Evanston IL. Grand Rounds | 20 Oct 2017 |
| Collecting Hidden Data on Quality: Employing “Mystery Shoppers” to enhance value-based care. Invited Speaker (by Donald Berwick): Institute for Healthcare Improvement, Leadership Alliance, Webinar. | 23 Jan 2018 |
| Collecting and Using Hidden Data on Quality: Lessons from BHI, Horizon, and I3PI. Invited Speaker (with Alan Spiro, BHI; Steven Peskin Horizon). Webinar. | 08 Mar 2018 |
| This Visit May be Recorded: Direct Assessment of the Clinical Encounter to Prevent Contextual Error. Grand Rounds, Department of Public Health Sciences, Loyola University Chicago | 24 Apr 2018 |
| Collecting and Using Hidden Data on Quality: Lessons from BHI, Horizon, and I3PI. Invited Speaker (with Alan Spiro, BHI; Steven Peskin Horizon). BlueCross BlueShield National Summit, Orlando Florida. | 03 May 2018 |
| Direct Assessment of the Clinical Encounter to Prevent Contextual Error. Featured Speaker: Research Week, Jesse Brown VA Medical Center | 16 May 2018 |
| Contextualizing Care: “What is the Best Thing for <i>This</i> Patient at <i>This</i> Time?” Invited Speaker: Visiting Professors Series presentation at Akron Children's Hospital Rebecca D. Considine Research Center. Akron, OH. | 07 Sep 2018 |

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| Collecting and Using Hidden Data on Quality to Enhance Value Based Care Invited Speaker: Horizon Blue Cross Blue Shield of New Jersey 6 th Annual Value-Based Summit (with Alan Schwartz). Woodbridge, New Jersey. | 02 Oct 2018 |
| <u>Assessing attention to life context in care planning: The “4C” coding methodology (Keynote). How to run a research and quality improvement initiative on communication in a large healthcare organization (Keynote)</u> Invited Keynote Speaker: Oslo Communication in Healthcare Education and Research (<u>OCHER</u>). Oslo, Norway. | 16-18 Jan 2019 |
| Patient-Collected Audio Recorded Encounters for Provider Feedback to Reduce Contextual Errors: An Implementation Study Invited Webinar: Prevention Science & Methodology Group, Feinberg School of Medicine, Northwestern University. | 19 March 2019 |
| Introducing a Mystery Patient Program to Supplement Big Data and Enhance Value Based Care Invited Speaker: (with Alan Spiro, BHI; Steven Peskin Horizon). BlueCross BlueShield National Summit, Gaylord, Texas. | 1 May 2019 |
| Visiting Professor in the Katherine Swan Ginsburg Program in Humanism in Medicine. Contextualizing Medical Decisions to Individualize Care (Grand Rounds May 30 th); On Becoming a Healer: The Journey From “Patient Care” to Caring About Your Patients (May 31 st). Beth Israel Deaconess Medical Center, Boston, MA. | 29-31 May 2019 |
| Contextualizing Medical Decisions to Individualize Care Grand Rounds, Department of Medicine, University of Texas, San Antonio. | 12 June 2019 |
| <u>Amplifying the Impact of Partnerships: A Framework for Researchers.</u> Knight M, Garg P, Schrader C, Weiner S, Schwartz A. Research on Care Community (ROCC), American Association of Medical Colleges. Invited Webinar. | 13 June 2019 |
| <u>Commencement Speaker</u> , Master of Science in Health Communication, Northwestern University, Evanston IL | 24 Aug 2019 |
| Chicago Ideas, <u>Listening Between the Lines</u> , <u>Speaker</u> , Venue SIX10, Chicago IL | 20 Sept 2019 25 Sept 2019 |

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| <u>Preventing Contextual Errors</u> , iEX, VHA Innovation Experience, US Department of Veterans Affairs, National Press Club. Washington D.C. | 23 Oct 2019 |
| Driving Impact Through Partnerships: Payer/Provider Classification Framework. Knight M, Garg P, Schrader C, Weiner S, Schwartz A. AcademyHealth. Invited Webinar. | 5 Nov 2019 |
| Contextualizing Care: Addressing Social Determinants of Health One Patient at a Time; Social Interventions Research & Evaluation Network (SIREN), UCSF. Invited virtual presentation. | 26 June 2020 |
| <u>Plenary Speaker</u> : International Conference on Communication in Healthcare. Virtual (original location: Vienna). Contextualising medical decisions to individualise care. https://vimeo.com/474981486 | 09 Sept 2020 |
| Session Panelist (with Alan Spiro and Yoni Shtein): Improving Care and Lowering Cost Post Hospitalization. The 21st Population Health Colloquium | 14 Oct 2021 |
| Presentation to the VA Quality Scholars Program (virtual): Contextualizing Care | 08 Oct 2021 |
| Grand Rounds. UCSF Family and Community Medicine. Contextualizing Care: An Essential and Measurable Clinical Competency: https://www.youtube.com/watch?v=I8wSx-O6Bw4 | 05 Nov 2021 |
| Keynote Speaker. Whole Health Community of Practice, Department of Veterans Affairs (virtual). Contextualizing Care: An Essential Competency for the Whole Health Clinician, <u>Whole Health Clinical Community of Practice Call (bcvp0rtal.com)</u> | 05 May 2022 |
| Keynote Speaker. Kunsten at Kommunikere conference, hosted by the Centre for Research in Patient Communication (CFPK), www.cfpk.dk . Middelfart, Denmark. Contextualizing Care: An Essential and Measurable Clinical Competency. | 01 June 2022 |
| Health Disparities, Patient Safety, and the Prevention of Contextual Error. Class in Master of Science in Healthcare Quality and Patient Safety. Northwestern University | 15 July 2022 |
| Keynote Speaker and meeting facilitator. V17 2022 Veterans In Pain - Pain Management, Opioid Safety, Suicide Prevention Teams (VIP-POST) Conference. Department of Veterans Affairs. September 14-15. Dallas, Texas | 14 Sept 2022 |

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| Grand Rounds, Listening for What Matters – Evidence Based Merits of Contextualizing Patient Care and Treatment Planning. Department of Medicine, Mayo Clinic, Rochester MN (virtual) | 12 Oct 2022 |
| Invited Speaker, Contextualizing Care: An Essential and Measurable Clinical Competency. Today's Innovations in Medical Education (TIME) lecture series. Feinberg School of Medicine. Northwestern University, Chicago, IL https://feinberg-northwestern.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=7281686e-ff8c-4764-99b5-af3201811720 | 18 Oct 2022 |
| Invited Speaker, Medical Education Grand Rounds. Contextualizing Care: An Essential and Measurable Clinical Competency. Donald and Barbara Zucker School of Medicine at Hofstra Northwell | 28 Nov 2022 |
| Visiting Professor, Kaiser Permanente School of Medicine. Contextualizing Care: Workshops with course directors, students, and all school address. Pasadena, CA | 8-9 Mar 2023 |
| Keynote Speaker, Gold Humanism Honor Society Northeast Regional Conference; Gold Humanists: Why Swimming Against the Current Matters. Philadelphia College of Osteopathic Medicine, Philadelphia, PA. | 11 Mar 2023 |
| Dr. Seymour Cohen Memorial Lecture, Academic Competition and Research Symposium, Northwell Health/Zucker School of Medicine and Donald and Barbara Zucker School of Medicine at Hofstra Northwell. Contextualizing Care: An Essential and Measurable Clinical Competency. Hempstead, N.Y. | 30 May 2023 |
| Invited Speaker, Division of Preventive Medicine Grand Rounds. Contextualizing Care: An Essential and Measurable Clinical Competency. Department of Medicine, Rush University Medical Center, Chicago (virtual). | 21 Jun 2023 |
| Invited Panelist, Contemporary Communication Skills, <i>Build a Better Curriculum Series</i> . Contextualizing Care: An Essential and Measurable Clinical Competency. Association of American Medical Colleges (virtual). | 13 Sep 2023 |

- Invited Speaker, Department of Medical Education Grand Rounds. University of Miami Miller School of Medicine. Contextualizing Care: An Essential and Measurable Clinical Competency. (virtual). 15 Sep 2023
https://miami.zoom.us/rec/share/FJGpf0iS7nLCbnYT-biHn-txqyoX3EcNhAYdQ5IPXP54aaDIINLSyF1OkINygsZZ.FDK_EXnffllaghdo?s tartTime=1694793890000
- Invited Speaker, Seminar Series on Implementation Science. Parkinson School of Health Sciences and Public Health. Application of a Stepped-Wedge Trial Design to Assess a Provider Intervention to Enhance Contextualization of Care (virtual). 18 Sep 2023
https://drive.google.com/file/d/1Mc6UjcYhh_rWwYEB0HdNvLFNYpWB3UbY/view?usp=sharing
- Invited Panelist, EHRM Research Development, Cerner Data and Approaches to Cerner-based Interventions. VA Electronic Health Record Modernization Research Summit: Accelerating Adaptive and Responsive EHRM Research; PROVEN Coordinating Hub to Promote Research Optimizing Veteran-centric EHR Networks. (virtual). 29 Sep 2023
- Invited Speaker, Medicine Grand Rounds. Hackensack Meridian Health. Contextualizing Care: An Essential and Measurable Clinical Competency. (virtual). 04 Oct 2023
https://hmhn.zoom.us/rec/share/ne9X8B_xZpT7gxjALvCkTta8_XyCm2Mq9uu3V_rl7W5gg1UDROeSjBGuXNWMAnwl.trzoBeX5R2f_G5PL
- Invited Speaker, Graduate Medical Education Equity Grand Rounds, Peoria Campus, University of Illinois at Chicago College of Medicine. Contextualizing Care: An Essential and Measurable Clinical Competency. (virtual). 06 Oct 2023
- Invited Speaker, Symposium on the Social and Structural Drivers of Health in Medical Education, Kaiser Permanente Bernard J. Tyson School of Medicine, Contextualizing Care: An Essential and Measurable Clinical Competency. (virtual). 08 Dec 2023
- Invited Speaker, Medicine Grand Rounds. Reading Hospital, Tower Health. Contextualizing Care: An Essential and Measurable Clinical Competency. Reading, PA (in person). 14 Dec 2023

Invited Speaker, International Association for Communication in Health care (rEACH) Connectivity Webinar Series. Disseminating Research on Contextualizing Care Using Multi-Media and Business Strategies. International (virtual). 19 Mar 2024

Keynote Lecture, Annual Research Day, Virtua Health College of Medicine and Health Sciences of Rowan University, Contextualizing Care: An Essential and Measurable Clinical Competency. Stratford, N.J. 02 May 2024

Invited Lecture, Annual Research Day, Jesse Brown VA Medical Center, Adapting Care to the Life Context of Veterans Improves Outcomes: The Research Evidence. Chicago, IL. 07 May 2024

Invited Speaker, 7th Annual Chicago Health, Medical and Law Careers Citywide Student Conference, I Am Abel Foundation; Dealing with Micro and Macro Aggressions in Medical School and Residency. Chicago, IL. 17 May 2024

Upcoming:

Grand Rounds, Department of Internal Medicine, University of Utah School of Medicine. Contextualizing Care: An Essential and Measurable Clinical Competency. Salt Lake City, UT 06 June 2024

Guest Speaker, VHA Annual VISN Chief Health Informatics Officer Face-to-Face Summit, Innovations in CDS to facilitate clinician attention to veteran life context in care planning. (Virtual) 07 Aug 2024

Select Media Interviews and Coverage

Van Diepen LR. Pharmaceutical manufacturer assistance programs for indigent patients: Solution or symptom? Commentary on **Weiner SJ**, Dischler J, Horvitz C. Beyond pharmaceutical manufacturer assistance: broadening the scope of an indigent drug program. *American Journal of Health-Systems Pharmacy*. 2000; 58: 146-150.

Walter N, Schillinger D. Front-line Bureaucracies and the Moral Mechanics of US Health Care. Commentary on **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

“Non-medical staff play key role in healthcare access for uninsured patients” *BMJ*. 22, May 2005. News article on **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

Live interview on NPR station, WBEZ, morning news program “848” with anchor Steve Edwards, 13 April, 2006 on **Weiner SJ**, VanGeest J, LaPorte M, Abrams R, Moswin A, Warnecke R. Avoiding Free Care at All Costs: A Survey of Uninsured Patients Choosing Not to Seek Emergency Services at a Urban County Hospital. *Journal of Urban Health*. 2006 March;83(2):244-252.

“Emergency department overcrowding in safety net hospitals “ *Chicago Journal*, 14 April, 2006, report of **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

“Emergency Department Overcrowding” Feature length front page interview on study of ED overcrowding, published in *La Raza*, Chicago, 12 May, 2006.

Interview on NBC-5 Television with news anchor Nesita Kwan on the impact of retail clinics on primary care and the uninsured, 6 Nov, 2006

Interview (live) on WFLD-TV Fox 32, Chicago on the AAP statement on reducing the adverse effects of media marketing to children, 18 Dec, 2006.

Interviewed and quoted for *Chicago Tribune* feature, “Failure to bill costs Cook health system,” by Judith Graham. 14, Jan 2007.

Gorman P. Measuring the care of the patient in context. Commentary on **Weiner SJ**, Schwartz A, Yudkowsky R, Schiff GD, Weaver FM, Goldberg J, Weiss KB. Evaluating Physician Performance at Individualizing Care: A Pilot Study Tracking Contextual Errors in

Medical Decision Making. Medical Decision Making. 2007;8(4):726-734. Medical Decision Making. 2007;8(4):726-734.

Interviewed live on Intime TV, Eye On Harvard show, "Studying access to health care: surprising or not so surprising conclusions." www.intimetv.com. 23 March, 2008

Sattinger A. The Hospitalist, "Patients' Circumstances Count in Care Planning," full length feature article reviewing research on contextual error, October 2008, at (goo.gl/aqjalw)

LaCombe MA. Contextual Errors. [Commentary on **Weiner SJ**, Schwartz A, Weaver F, Goldberg J, Yudkowsky R, Sharma G, Binns-Calvey A, Preyss B, Schapira M, Persell SD, Jacobs E, Abrams R. Contextual errors and failures in individualizing patient care: A multicenter study. Ann Intern Med. 2010;153(2):69-75.] Ann Intern Med. 2010;153:126-127.

Article in Chicago Tribune, "'Mystery patients' help to uncover medical errors," full length feature article, announced on Page 1. 20 July, 2010. Also published in other newspapers including Los Angeles Times. (goo.gl/RbLflm)

Interviewed on Chicago Public Radio, WBEZ, "Eight-Forty-Eight" on Annals of Internal Medicine study of Contextual Error, 20 July 2010.

Interviewed and filmed in clinic by ABC-7 television on Annals of Internal Medicine study, 19 July 2010. (goo.gl/tNRfOo)

Interviewed and filmed in clinic by WGN-9 television on Annals of Internal Medicine study, 19 July 2010.

Interviewed on Chicago Talk Radio WVON 1690 AM on Annals of Internal Medicine study, 21 July 2010.

Article in American Medical News, American Medical Association, "Patients' Life Circumstances an Important Factor in Care, August 12, 2010.

Article in The Huffington Post, "Physician's Errors: How Our Health Care System Is Failing Us," August 20, 2010. (goo.gl/16ADJ1)

Discussion of study of several of the Contextual Error studies featured on Chicago public television station, WTTW, December 14, 2010.

Aboumatar HJ, Cooper LA. Contextualizing Patient-Centered Care to Fulfill Its Promise of Better Health Outcomes: Beyond Who, What, and Why.[Commentary on **Weiner SJ**, Schwartz A, Sharma G, Binns-Calvey A, Ashley N, Kelly B, Dayal A, Patel S, Weaver FM, Harris I. Patient-Centered Decision Making and Health Care Outcomes: An Observational

Study. *Annals of Internal Medicine*. 2013;158:573-579.] *Annals of Internal Medicine*. 2013;158:628-629.

Article in *American Medical News*, American Medical Association, "Doctors often miss nonmedical clues in patient visits," May 8, 2013 (goo.gl/Vhez9R)

Modern Physician, Accreditation Association for Ambulatory Care, "Secretly recorded doc visits highlight importance of 'context'", April 16, 2013. Secretly recorded doc visits highlight importance of 'context' (goo.gl/b9gsRe)

MedlinePlus, U.S. National Library of Medicine, Doctors' Insight Into Patients' Lives May Boost Care, Study Finds.

Chicago Tribune, Patient-centered care linked to better outcomes, April 16, 2013 (goo.gl/dDUmSf)

WCCO Radio CBS Minnesota, Saturday Night with Esme Murphy, interview about Listening for What Matters: Avoiding Contextual Errors in Health Care, "A Mistake that Can't Afford to be Made." January 16, 2016

KWMR FM (San Francisco's North and South Bay Area), AIRWAVES with R. Gallyot, Timely Topics with Influential Guests; "Improved Medical Attention": A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care, January 26, 2016

Jefferson Public Radio, "[The Exchange](#)", *Jefferson Public Radio*, with Alan Schwartz: Host: Geoffrey Riley & Emily Curetone, Airs throughout Southern OR and Northern CA on NPR. A [discussion](#) of Listening for What Matters: Avoiding Contextual Errors in Health Care. February 3, 2016. 11-12pm CST.

Diane Rehm Show. *Improving Doctor-Patient Communication in a Digital World*, WAMU 88.5, American University Radio & NPR, Washington DC. Distributed live to 250 stations through National Public Radio with 2.6 million listeners. Tuesday February 9th, 2016, 11am-noon EST.

The Larry Rifkin Show, WATR Talk Radio Connecticut, "Talk of the Town" on Listening for What Matters: Avoiding Contextual errors in Health Care, with Alan Schwartz. February 10, 2016, 9:30am CST.

WORT Community Radio, "The 8 O'Clock Buzz", Madison WI. A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016. 8:00am.

KVON Radio Napa Valley, Jeff Schectman Talk Show Host, A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016. 10:30am

Late Night Health Radio, syndicated to talk radio stations in LA, NM, AZ, FL, CA, UT, A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016.

Radio Health Journal, syndicated to over 450 stations and also podcast. Polly Hansen host. A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. www.radiohealthjournal.net and www.mediatracks.com. February 23, 2016.

Mental Floss. Interview with science writer Kate Horowitz on “how to communicate with your doctor.” <http://mentalfloss.com> or <http://mentalfloss.com/about-us>. 20 million unique visitors to site per month. March 1, 2016.

DrAlvin.Com with host Dr. Alvin Augustus Jones on Listening for What Matters: Avoiding Contextual Errors in Health Care. Broadcast on WCBQ-AM 1340 -WHNC-AM 890, Oxford-Henderson-Raleigh, NC, weekdays 8AM-10AM EST, and archived at www.dralvin.com. April 18, 2016.

Tucker M. [‘Contextual Errors’ costly, but not being measured](#). Medscape Medical News. May 8, 2016

New Books Network. Interview with Mikey McGovern. [Listening for What Matters. Avoiding Contextual Errors in Health Care](#) May 25, 2016

The 21st Show, Niala Boodhoo, Host/Executive Producer. [Improving Doctor-Patient Communication, Live](#). June 23, 2016.

VA HSR&D Podcasts: Contextual Errors and Improving Care Encounters for Homeless Veterans: Primary Investigator Insights: <https://www.hsrdr.research.va.gov/news/podcasts/SaulWeiner.mp3>, December 14, 2017

VHA Office of Research & Development: [‘Mystery shopper’ model being used to boost VA care](#). *VA Research Currents*. March 21, 2018.

Horizon Blue Cross Blue Shield of New Jersey: [Hidden in Plain Sight: Are Secret Shoppers the Solution to Lower Costs and Improved Quality?](#) May 10, 2019

[Actor walks into a doctor’s office...](#) An Arm and a Leg: A podcast about the cost of healthcare. Also access [here](#). July 24, 2019

WAMC Northeast Public Radio Productions, NPR. The Round Table. Nationally syndicated to 500 NPR station. [Discussion of On Becoming a Healer](#). April 9, 2020.

WGVU Radio, NPR affiliate in Grand Rapids, MI, throughout Western Michigan

NPR affiliate. [Discussion of On Becoming a Healer](#). April 20, 2020.

KYMN Radio in Northfield, MN. [Discussion of On Becoming a Healer](#). April 21, 2020.

Jefferson Public Radio, NPR Affiliate. The Jefferson Exchange. [Discussion of On Becoming a Healer](#). April 23, 2020.

Tulsa Public Radio, KWGS 89.5. Medical Monday with Dr. John Schuman. [Discussion of On Becoming a Healer](#). May 11, 2020.

Strategies for Living with David McMillan. KEEL 101.7 FM. [On Becoming a Healer: The Journey from Patient Care to Caring about Patients](#). (archived on facebook) 50 minutes. May 8, 2020.

“think.” Host: Krys Boyd. A show on KERA in DallasFort Worth NPR that is widely distributed. [Teaching Doctors to See Patients as People](#). 48 minutes. May 14, 2020

Conversations. Host: Dan Skinner. Kansas Public Radio (KPR). On Becoming a Healer: [The Journey from Patient Care to Caring About Your Patients](#). 17 minutes. June 11, 2020.

New Books Network. Host Yakir Englander, [On Becoming a Healer: The Journey from Patient Care to Caring About Your Patients](#). 51 minutes, July 8, 2020.

PA Connections Podcast. George Washington University Physician Assistant Program. Host Maura Polansky. [Listen to Listening for What Matters](#) from PA Connections. Inaugural episode, August 17, 2020.

PA Connections Podcast. George Washington University Physician Assistant Program. Host Maura Polansky. [On Becoming a Healer](#). from PA Connections. Inaugural episode, September 28, 2020.

Coffee & Science Podcast. [The promise and pitfalls of adjusting care to context](#). Interview with Kedar Mate, president and CEO of the Institute for Healthcare Improvement. August 23rd, 2021.

Creating a New Healthcare Podcast. [Contextualizing Care – a divergent, humanistic deployment of healthcare delivery](#) – with Saul J. Weiner MD, Alan Schwartz PhD, Alan Spiro MD & Yoni Shtein, CEO of Laguna Health.

Corporate/Consulting

Weiner S. Faculty consultant, Institute for Healthcare Improvement, healthcare organization Strategic Partnerships program, diagnostic reviews with site visits. (2023-present)

Weiner S. Schwartz A. Co-founders and co-principals of the Institute for Practice and Provider Performance Improvement (I3PI). www.i3pi.com. I3PI, a public-benefit corporation (PBC) was founded to apply methods of directly observing care, including the deployment of unannounced standardized patients and analysis of audio recordings of encounters to identify and address gaps in quality of care that are not captured in the medical record. I3PI has worked extensively with the American College of Physicians (ACP) and Horizon Blue Cross Blue Shield New Jersey, and received financial support from the Robert Wood Johnson Foundation. This external activity is disclosed and a conflict of interest management is approved and monitored through the UIC Office of the Vice Chancellor for Research.

Weiner S. Member, Medical Advisory Board, Accolade Inc. (2013-present) <https://www.accolade.com/leadership#medical-advisory-board>. Accolade is a personalized health and benefits solution for healthcare for employers, health plans and their members combining advisors, clinical experts and intelligent technologies that was founded in 2007 and became a publically traded company in 2020.

Weiner S. Head of Care Contextualization, [Laguna Health](#) (2022-present). Laguna is a young company, founded in 2020, with a mission to reduce hospital re-admission following discharge, utilizing data, digital tools and behavioral health interventions.

Weiner S. Expert consultant to Institute for Healthcare Improvement (IHI). Conducted multi-day diagnostic visit with IHI team to St. Jude Hospital to assess and provide recommendation on strategies for quality improvement and quality control, Memphis TN, November 12-16, 2023.